UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

FORM 10-K

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 For the fiscal year ended December 31, 2001

Commission File No. 000-22490

FORWARD AIR CORPORATION

(Exact name of registrant as specified in its charter)

Tennessee (State or other jurisdiction of incorporation or organization)

430 Airport Road

Greeneville, Tennessee (Address of principal executive offices) 62-1120025 (I.R.S. Employer Identification No.)

> 37745 (Zip Code)

Registrant's telephone number, including area code: (423) 636-7000

Securities registered pursuant to Section 12(b) of the Act: None

Securities registered pursuant to Section 12(g) of the Act:

Common Stock, \$.01 par value (Title of class)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes \boxtimes No \square

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

The aggregate market value of the voting stock held by non-affiliates of the registrant as of February 28, 2002 was approximately \$482.5 million based on the closing price of such stock on such date of \$28.13.

The number of shares outstanding of the registrant's common stock, \$.01 par value, as of February 28, 2002 was 21,727,243.

DOCUMENTS INCORPORATED BY REFERENCE

Portions of the definitive proxy statement for the 2002 Annual Meeting of Shareholders are incorporated by reference into Part III of this report. Such definitive proxy statement will be filed with the Securities and Exchange Commission not later than 120 days subsequent to December 31, 2001.

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CONSENT OF ERNST & YOUNG LLP

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PART I

ITEM 1. BUSINESS

Introduction

Forward Air Corporation, through its operating subsidiaries (the "Company" or "Forward Air"), offers its customers scheduled ground transportation of cargo as a cost effective, reliable alternative to air transportation. The Company transports cargo that must be delivered at a specific time but is less time-sensitive than traditional air freight. This type of cargo is frequently referred to in the transportation industry as "deferred air freight." Forward Air operates a network of 75 terminals located on or near airports in the United States and Canada, including a central sorting facility in Columbus, Ohio and regional hubs serving key markets. Rather than owning its own trucks, the Company purchases most of its transportation requirements from owner-operators and, to a lesser extent, from truckload carriers. A typical shipment consists of a pallet load of freight, often computers, telecommunications equipment, machine parts, trade show exhibit materials or medical equipment. During 2001, an average shipment weighed over 700 pounds. Forward Air has experienced rapid revenue growth from \$63.6 million in 1995 to \$227.5 million in 2001, a 24% compound annual growth rate. The Company's operating income grew from \$6.4 million to \$31.7 million over the same period, a 31% compound annual growth rate.

The Company focuses its services on: air freight forwarders, which are businesses that arrange transportation of cargo for third parties; integrated air cargo carriers; and airlines. The Company serves its customers by locating terminals on or near airports and maintaining regularly scheduled transportation service between major cities. Forward Air receives shipments at its terminals and transports them by truck to its central sorting facility or one of its regional hubs, where they are unloaded and sorted. After sorting, the shipments are reloaded and delivered to the terminals nearest their destinations. The Company ships freight directly between terminals when justified by the volume of shipments. The Company typically does not provide local pickup and delivery services and does not market its services directly to shippers. Since the Company does not place significant size or weight restrictions on shipments, it does not compete directly with small or overnight package delivery services such as DHL Worldwide, UPS and Airborne. During 2001, approximately 29% of the shipments the Company handled were for overnight delivery, with approximately 62% for delivery within two to three days and the balance in four to five days.

Industry Overview

As businesses minimize inventory levels, perform manufacturing and assembly operations in multiple locations and distribute their products through many channels, they more frequently require expedited delivery services. Expedited shipments are those shipments that the customer requires to be delivered the next day or within two to three days, usually at a specified time or within a specified time window.

Shippers with expedited delivery requirements have four principal alternatives to transport freight: they may use a fully integrated air cargo carrier, an airline, a less-than-truckload carrier or an air freight forwarder. Integrated air cargo carriers provide pick-up and delivery services primarily using their own fleet of trucks and provide transportation services generally using their own fleet of aircraft. Airlines provide airport to airport service, but have limited cargo space and generally accept only shipments weighing less than 150 pounds. Less-than-truckload carriers provide pick-up and delivery services through their own fleet of trucks. The national less-than-truckload carriers operate terminals where freight is unloaded, sorted and reloaded multiple times in a single shipment. The additional handling increases transit time, handling costs and the likelihood of cargo damage. An air freight forwarder obtains shipments from customers, makes arrangements for transportation of the cargo by a third party carrier and usually arranges for both delivery from the shipper to the carrier and from the carrier to the recipient.

Although expedited freight is often transported by aircraft, transportation by truck often is a viable alternative, especially for shipments requiring deferred delivery. Generally, the cost of shipping freight, especially heavy freight, by truck is substantially less than shipping by aircraft. The Company believes there are several trends that are increasing demand for lower-cost truck transportation of expedited freight. These trends include:

Increased Outsourcing of Logistics Management to Third Parties. Air freight forwarders are playing an increasingly important role in logistics management. As the growing emphasis on just-in-time processes has added to the complexity of logistics management, companies are finding it more advantageous to outsource their logistics management functions to third parties. In contrast to integrated air cargo carriers and less-than-truckload carriers that are focused on utilizing their own fixed-cost assets, air freight forwarders can select from various transportation modes and suppliers to meet their customers' shipping requirements, thereby serving their customers less expensively. Air freight forwarders generally handle shipments of any size and offer customized shipping options, unlike integrated air cargo carriers and less-than-truckload carriers.

Integrated Air Cargo Carriers' Increased Focus on Expedited Freight. Integrated air cargo carriers that transport heavy freight, such as Emery Worldwide and BAX Global, are increasingly targeting their marketing efforts at higher yielding expedited or overnight freight to better utilize their high fixed-cost infrastructures. As a result, these carriers are increasingly outsourcing deferred freight to surface transportation providers like Forward Air.

Reduced Airline Cargo Capacity. Since the 1980's, when the domestic airlines eliminated many of their all-cargo aircraft, growth in demand for air cargo services has generally outpaced the growth of aircraft cargo capacity. More recently, airlines have been modifying their domestic route systems to provide higher frequency service to more destinations, therefore replacing many of their wide-body aircraft with narrow-body aircraft that have less cargo capacity. Federal Aviation Administration ("FAA") mandates have also reduced air cargo capacity because most all-cargo aircraft are older, and it often

is not economically feasible to modify these older aircraft to meet the FAA's noise reduction standards.

Competitive Advantages

The Company believes that its competitive advantages are:

- Focus on the deferred air freight market. Forward Air focuses on providing ground transportation services to the deferred air freight market. The Company believes that this focus and commitment to reliable service has enabled Forward Air to provide a higher level of service in a more cost effective manner than its competitors.

- *Concentrated marketing strategy*. The Company provides its services to air freight forwarders, integrated air cargo carriers and airlines rather than marketing its services directly to shippers. The Company does not place significant size or weight restrictions on shipments and, therefore, does not compete with small or overnight package delivery services such as DHL Worldwide, UPS and Airborne. The Company believes that air freight forwarders prefer to purchase their transportation services from Forward Air because it does not market its services to their shipper customers and is not competing with them for customers.

- Established nationwide network of terminals and sorting facilities. The Company has built a network throughout the United States and Canada located on or near airports. The Company believes it would be difficult for a competitor to duplicate its nationwide network without the expertise it has acquired and without expending significant management resources and capital. Forward Air's network enables it to provide regularly scheduled service between most markets, on-time delivery with minimal freight damage or loss, all at rates significantly below air freight rates.

- Low-capital-intensive business model. The Company purchases virtually all of its transportation requirements from owner-operators or truckload carriers, rather than acquiring and operating its own tractors. This allows the Company to respond quickly to changing demands and opportunities in its industry and to generate a higher return on assets with lower capital expenditures.

- *Enhanced technology*. The Company is committed to using information technology to improve its service and reduce its operating costs. Technology allows the Company to increase the volume of freight that it can handle in its network and provides real-time tracking and tracing of shipments throughout the transportation process. During 2001, Forward Air enhanced its systems to permit its customers to obtain real-time information about that shipment via the Internet or EDI.

- Broad customer base. The Company has established close relationships with a large number of air freight forwarders, integrated air cargo carriers and airlines. The

Company's five largest customers only accounted for approximately 17% of its operating revenue in 2001, and no single customer accounted for more than ten percent.

Growth Strategy

The key elements of Forward Air's growth strategy are to:

- Increase freight volume from existing customers. Many of the Company's customers currently use Forward Air for only a portion of their overall transportation needs. In addition, many of the Company's air freight forwarder customers are growing rapidly, and the Company expects that they will have a greater need for its services as their businesses grow. The Company will continue to market directly to these customers to capture additional freight volume.

- Improve efficiency of its transportation network. The Company constantly seeks to improve the efficiency of its network without changing its infrastructure or incurring significant capital expenditures. As the volume of freight between key markets increases, the Company intends to continue to add regional hubs and direct shuttles. Additional regional hubs and direct shuttles improve Forward Air's efficiency by reducing the number of miles freight must be transported and reducing the number of times freight must be handled and sorted. Increased freight volumes should increase the Company's profits and operating margins because these additional shipments help cover the substantial fixed costs of its operations.

- *Develop new customers*. The Company will actively market its services to potential new air freight forwarder customers. The Company believes air freight forwarders will move away from integrated air cargo carriers because those carriers charge higher rates and away from less-than-truckload carriers because those carriers provide less reliable service and compete for the same customers. The Company also believes that there is significant potential for increased freight volume from airlines as well as from the integrated air cargo carriers.

- Enhance information systems. The Company is committed to continued enhancement of its information systems in ways that can provide it both competitive service advantages and increased productivity. Management believes that Forward Air's customers will increasingly demand more sophisticated information systems to track and trace shipments. Forward Air believes its enhanced systems will enable it to retain existing customers and encourage them to increase the volume of freight they send through its network. The Company also believes these enhanced information systems will attract new customers.

- *Expand logistics services*. The Company will continue to expand its national and international logistics services to increase revenue and improve utilization of its terminal facilities and labor force. The Company has added a number of services in the past few years, such as exclusive-use transportation services, and insurance, customs brokerage and terminal handling services. These services directly benefit Forward Air's customers,

particularly air freight forwarders who cannot justify providing the services for themselves, attract new customers and improve utilization of the Forward Air network by increasing its revenue without significantly increasing the Company's costs.

- *Pursue acquisitions*. The Company intends to continue to evaluate acquisitions that can increase its penetration of a geographic area, add customers or freight density or allow it to offer additional services. Since its inception, the Company has acquired the assets of eight of its regional competitors that met one or more of these criteria.

Operations

The Company receives freight from air freight forwarders, airlines and integrated air cargo carriers at its terminals, which are located on or near airports in the United States and Canada. The Company consolidates and transports these shipments by truck through the Forward Air network to the terminals nearest the ultimate destinations of the shipments. The Company operates regularly scheduled service to and from each of its terminals through its Columbus, Ohio central sorting facility or through one of its regional hubs. The Company also operates regularly scheduled shuttle service directly between cities where the volume of freight warrants bypassing the Columbus sorting facility or a regional hub. When a shipment arrives at the terminal nearest its destination, the customer arranges for the shipment to be picked up at the terminal and delivered to its final destination.

A typical shipment consists of a pallet load of freight, often computers, telecommunications equipment, machine parts, trade show exhibit materials or medical equipment. Since Forward Air commenced operations in November 1990, the weekly volume of freight moving through its network has increased from an average of approximately 1.2 million pounds to over 24.3 million pounds in 2001. During 2001, an average shipment weighed over 700 pounds. Shipments range from small boxes weighing only a few pounds to large shipments of several thousand pounds. Although the Company imposes no significant size or weight restrictions, it focuses its marketing and price structure on shipments of 200 pounds or more. As a result, the Company does not directly compete for most of its business with overnight couriers or small package delivery companies.

Terminals

At December 31, 2001, the Forward Air network included terminals located in the following 75 cities:

| City | Airport Served |
|----------------------------------|----------------|
| Albany, NY | ALB |
| Albuquerque, NM | ABQ |
| Atlanta, GA | ATL |
| Austin, TX | AUS |
| Baltimore, MD | BWI |
| Baton Rouge, LA | BTR |
| Birmingham, AL | BHM |
| Boston, MA | BOS |
| Buffalo, NY | BUF |
| Charleston, SC | CHS |
| Charlotte, NC | CLT ORD |
| Chicago, IL Cincinnati, OH | CVG |
| Cleveland, OH | CLE |
| Columbia, SC | CAE |
| Columbus, OH | СИЦ |
| Dallas/Ft. Worth, TX | DFW |
| Dayton, OH | DAY |
| Denver, CO | DEN |
| Detroit, MI | DTW |
| El Paso, TX | ELP |
| Greensboro, NC | GSO |
| Greenville, SC | GSP |
| Hartford, CT | BDL |
| Houston, TX | IAH |
| Huntsville, AL | HSV |
| Indianapolis, IN | IND |
| Jackson, MS | JAN |
| Jacksonville, FL | JAX |
| Kansas City, MO | MCI |
| Knoxville, TN | TYS |
| Lafayette, LA | LFT |
| Laredo, TX Las Vegas, NV | LRD |
| Las Vegas, NV Little Rock, AR | LAS LIT |
| Los Angeles, CA | LAX |
| Louisville, KY | SDF |
| Memphis, TN | MEM |
| Miami, FL | MIA |
| | |
| Milwaukee, WI | MKE |
| Minneapolis, MN | MSP |
| Mobile, AL | MOB |
| Nashville, TN Newark, NJ | BNA EWR |
| Newburgh, NY | SWF |
| New Orleans, LA | MSY |
| New York, NY | JFK |
| Norfolk, VA | ORF |
| Oklahoma City, OK | OKC |
| Omaha, NE | OMA |
| Orlando, FL | МСО |
| Pensacola, FL | PNS |
| Philadelphia, PA | PHL |
| Phoenix, AZ | PHX |
| Pittsburgh, PA | PIT |
| Portland, OR | PDX |
| Raleigh, NC | RDU |
| Richmond, VA | RIC |
| Rochester, NY | ROC |
| Sacramento, CA | SMF |
| Salt Lake City, UT | SLC |
| San Antonio, TX San Diego, CA | SAT |
| | SAN |

| San Francisco, CA | SFO |
|-------------------|-----|
| Seattle, WA | SEA |
| St. Louis, MO | STL |
| Syracuse, NY | SYR |
| Tampa, FL | TPA |
| Toledo, OH | TOL |
| Tucson, AZ | TUS |
| Tulsa, OK | TUL |
| Washington, DC | IAD |
| Montreal, Canada | YUL |
| Ottawa, Canada | YOW |
| Toronto, Canada | YYZ |
| | 8 |

Independent agents operated eleven of these locations, which typically handle relatively low volumes of freight.

Shuttle Service And Regional Hubs

The Company operates direct terminal-to-terminal shuttles and regional overnight service between cities where justified by freight volumes. The Company currently provides regional overnight service to many of the markets within its network. Direct service allows the Company to provide quicker scheduled service at a lower cost because it can transport freight over the most direct route and eliminate the added time and cost of handling the freight at its central or a regional hub sorting facility. Direct shipments also reduce the likelihood of damage because of reduced handling and sorting of the freight. As Forward Air continues to increase volume between various cities, it intends to continue to add direct shuttles. For example, the Northeast Shuttle transports freight between Albany, Baltimore, Boston, Buffalo, Hartford, Newark, Newburgh, New York, Philadelphia, Rochester, Syracuse and Washington. The Company accomplishes this by direct shipment, as from Boston to Newark, or by overnight service routed through the Newburgh regional hub. Where warranted by sufficient volume in a region, the Company utilizes larger terminals as regional sorting hubs, which allows it to bypass the Columbus sorting facility. These regional hubs improve the Company's operating efficiency and enhance customer service. The Company currently operates regional hubs in Atlanta, Dallas/Ft. Worth, Kansas City, Los Angeles, New Orleans, Newburgh, Orlando and San Francisco.

Shipments

Since operations were commenced in November 1990, the weekly volume of freight moving through the Company's network has increased from an average of approximately 1.2 million pounds to over 24.3 million pounds per week as shown below:

| | Year | Average Weekly Volume in Pounds |
|------|------|------------------------------------|
| | | (In millions) |
| 1990 | | 1.2 |
| 1991 | | 1.4 |
| 1992 | | 2.3 |
| 1993 | | 3.8 |
| 1994 | | 7.4 |
| 1995 | | 8.5 |
| 1996 | | 10.5 |
| 1997 | | 12.4 |
| 1998 | | 15.4 |
| 1999 | | 19.4 |
| 2000 | | 24.0 |
| 2001 | | 24.3 |

Customers and Marketing

The Company's customers are primarily air freight forwarders, airlines and integrated air cargo carriers. Air freight forwarder customers vary in size from small, independent, single facility companies to large, international logistics companies, such as AIT Freight Systems, Associated Global Systems, Danzas/AEI, Exel and Pilot Air Freight. Airline customers include British Airways, Continental, Northwest Airlines, United Airlines and Virgin Atlantic. Because of Forward Air's reputation for dependable service, integrated air cargo carriers such as DHL Worldwide Express, Emery Worldwide, Federal Express and UPS utilize its services to provide overflow capacity and other services.

The Company markets its services through a sales and marketing staff located in various regions of the United States. Senior management also is actively involved in sales and marketing at the national account level and supports local sales activity. The Company has a strong commitment to marketing and focuses on air freight forwarders, airlines and integrated air cargo carriers that have time sensitive shipping requirements requiring customized services. The Company also participates in air cargo trade shows and advertises its services through direct mail programs and through the Internet via www.forwardair.com.

Logistics Services

Customers increasingly demand more than the movement of freight from their transportation providers. To meet these demands, the Company continually seeks ways to customize its logistics services and add new services. Logistics services increase the Company's profit margins by increasing its revenue without corresponding increases in its fixed costs.

Forward Air logistics services allow customers to access the following services from a single source:

- exclusive-use transportation services;
- dock, warehouse and office space;
- customs brokerage, such as assistance with customs procedures for both import and export shipments; and
- terminal handling, such as shipment build-up and break-down and reconsolidation of air or ocean pallets or containers.

Technology and Information Systems

The regular enhancement of the Company's information systems is a key component of its growth strategy. The Company has invested and expects to continue to invest significant management and financial resources on improving its information systems in an effort to provide accurate, real-time information to its management and customers. Management believes the



ability to provide accurate, real-time information on the status of shipments will become increasingly important and that its efforts in this area will result in both competitive service advantages and increased productivity throughout the Forward Air network.

Purchased Transportation

The Company contracts for most of its transportation services from owner-operators. The owner-operators own, operate and maintain their own vehicles and employ their own drivers. The Company also purchases transportation from Landair Transport, Inc. and from other truckload carriers to handle overflow volume. Of the \$97.5 million of purchased transportation in 2001, the Company purchased 72% from owner-operators, 2% from Landair Transport, Inc. and 26% from other common carriers.

The Company seeks to establish long-term relationships with owner-operators to assure dependable service and availability, and the Company has consistently experienced a low turnover of owner-operators. The Company has established guidelines relating to safety records, driving experience and personal evaluations that it uses to select its owner-operators. To enhance the Company's relationship with the owner-operators, it pays per mile rates above prevailing market rates and offers each driver a consistent work schedule, typically to the same destination.

Competition

The air freight transportation industry is highly competitive and very fragmented. The Company's competitors include regional trucking companies that specialize in handling deferred air freight and regional and national less-than-truckload carriers. To a lesser extent, the Company competes with integrated air cargo carriers and airlines. According to The Colography Group, Inc., an independent industry market research and consulting company, total revenue in 2001 for the U.S. domestic air market was estimated at \$32.6 billion. Approximately \$4.6 billion or 14% of that market was made up of heavyweight overnight and deferred freight, representing the portion of the market within which the Company believes it competes. The Company's competition ranges from small operators that compete within a limited geographic area to companies with substantially greater financial and other resources and larger freight capacity. The Company also faces competition from its air freight forwarder customers who decide to establish their own networks to transport deferred air freight. The Company believes it services at rates that are substantially below the charge to transport the same shipment to the same destination by air. The Company believes it has an advantage over less-than-truckload carriers based upon its reputation for faster, more reliable service between many cities.

Seasonality

Historically, the Company's operating results have been subject to seasonal trends when measured on a quarterly basis. The first quarter has traditionally been the weakest and the third and fourth quarters have traditionally been the strongest. Typically, this pattern has been the result of factors such as climate, national holidays, customer demand and economic conditions.



A significant portion of the Company's revenue is derived from customers whose business levels are impacted by the economy.

Employees

As of December 31, 2001, the Company employed 1,551 persons, 766 of whom were freight handlers and customer service personnel. None of the Company's employees is covered by a collective bargaining agreement. The Company recognizes that its workforce, including its freight handlers, is one of its most valuable assets. The recruitment, training and retention of qualified employees are essential to support the Company's continued growth and to meet the service requirements of its customers.

Risk Management and Litigation

Under Department of Transportation regulations, the Company may be liable for property damage or personal injuries caused by owneroperators while they are transporting freight on its behalf. The Company is self-insured for property damage to its own equipment. The Company believes that its insurance coverage is sufficient to adequately protect it from significant claims.

From time to time, the Company is a party to litigation arising in the normal course of its business, most of which involve claims for personal injury, property damage related to the transportation and handling of freight or workers' compensation. The Company does not believe that any of these pending actions, individually or in the aggregate, will have a material adverse effect on its business, financial condition or results of operations.

Regulation

The Company, through its Forward Air, Inc. subsidiary, is a licensed property broker holding authority issued by the Federal Motor Carrier Safety Administration ("FMCSA") at Docket No. MC-249708. The Company, through its FAF, Inc. subsidiary, is an interstate motor carrier licensed by the FMCSA at Docket No. MC-333604.

The Company believes that it is in substantial compliance with applicable regulatory requirements relating to its operations. If the Company does not comply with applicable laws and regulations, it could be required to pay substantial fines and could have its licenses revoked.

The Company is also subject to federal and state environmental laws and regulations, including those dealing with the transportation of hazardous materials and storage of fuel. The Company believes that it is in substantial compliance with applicable environmental laws and regulations. The Company does not expect any material expenditures for compliance with federal, state or local environmental laws and regulations in 2002.

ITEM 2. PROPERTIES

Properties and Equipment

Management believes that the Company has adequate facilities for the conduct of its business, including properties owned and leased. Management further believes that in the event replacement property is needed, such property will be available on terms and at costs substantially similar to the terms and costs experienced by competitors within the transportation industry.

The Company leases its 37,500 square foot headquarters in Greeneville, Tennessee from the Greeneville-Greene County Airport Authority. The lease term ends in 2006 and has two ten-year and one five-year renewal options. The Company has a capital lease agreement (with a bargain purchase option) extending to 2008 with the Director of Development of the State of Ohio for its 83,800 square foot Columbus, Ohio central hub sorting facility. In addition, the Company owns a terminal facility in Atlanta.

The Company leases and maintains terminals in 62 additional cities located at or near various airports in the United States and Canada. Lease terms are typically for three to five years. The remaining eleven terminals are agent stations operated by independent agents who handle freight for the Company on a commission basis.

The Company owns or leases the trailers it uses to move freight through the Forward Air network. Substantially all of the Company's trailers are 53' long, and many have specialized roller bed equipment required to serve air cargo industry customers. The average age of the Company's owned trailer fleet was approximately 3.7 years at December 31, 2001.

ITEM 3. LEGAL PROCEEDINGS

From time to time, the Company is a party to litigation arising in the normal course of its business, most of which involve claims for personal injury and property damage related to the transportation and handling of freight or workers' compensation. The Company does not believe that any of these pending actions, individually or in the aggregate, will have a material adverse effect on its business, financial condition or results of operations.

ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS

During the fourth quarter of the fiscal year ended December 31, 2001, no matters were submitted to a vote of security holders through the solicitation of proxies or otherwise.

EXECUTIVE OFFICERS OF THE REGISTRANT

Pursuant to Instruction 3 to Item 401(b) of Regulation S-K and General Instruction G(3) to Form 10-K, the following information is included in Part I of this report.

The following are the Company's executive officers:

| Name | Age | Position |
|------------------------|-----|---|
| Scott M. Niswonger (1) | 55 | Chairman of the Board and Chief Executive Officer |
| Bruce A. Campbell | 50 | President and Chief Operating Officer |
| Andrew C. Clarke | 31 | Senior Vice President, Chief Financial Officer, and Treasurer |
| Craig A. Drum | 46 | Senior Vice President, Sales |
| Michael A. Roberts | 57 | Senior Vice President, Marketing |
| Richard H. Roberts (1) | 47 | Senior Vice President, General Counsel and Secretary |
| Chris C. Ruble | 39 | Senior Vice President, Operations |

(1) Also serves as an executive officer of Landair Corporation.

There are no family relationships between any of the executive officers of the Company. All officers hold office at the pleasure of the Board of Directors.

Scott M. Niswonger is a co-founder of the Company and has served as a director since its founding in October 1981 and as Chairman of the Board and Chief Executive Officer since February 1988. Mr. Niswonger served as President of the Company from October 1981 until August 1998. He also serves as a director of Landair Corporation ("Landair") and People's Community Bank.

Bruce A. Campbell has served as Chief Operating Officer of the Company since April 1990, as director since April 1993 and as President since August 1998. Mr. Campbell served as Executive Vice President of the Company from April 1990 until August 1998. Prior to joining the Company, Mr. Campbell served as Vice President of Ryder-Temperature Controlled Carriage in Nashville, Tennessee from September 1985 until December 1989. Mr. Campbell also serves as a director of Greene County Bancshares.

Andrew C. Clarke has served the Company as a director and as Chief Financial Officer, Senior Vice President and Treasurer since April 2001. Since April 2000, he has served as Chief Financial Officer, Senior Vice President and director of LogTech Corporation ("LogTech"), a Company subsidiary that provided Internet and technology services and support to the Company. From August 1998 to March 2000, Mr. Clarke was an investment banker with Deutsche Banc Alex. Brown in the Global Transportation Group. From June 1997 until September 1997, he worked in the high yield group at Smith Barney Inc., and from August 1993 until June 1996 in the mergers and acquisitions group at A.G. Edwards & Sons, Inc.

Craig A. Drum became Senior Vice President, Sales in July 2001 after joining the Company in January 2000 as Vice President, Sales of LogTech. In February 2001, Mr. Drum was promoted to Vice President of National Accounts. Prior to January 2000, Mr. Drum spent most of his 24-year career with Delta Air Lines, Inc., most recently as the Director of Sales and Marketing — Cargo.

Michael A. Roberts has served as Senior Vice President, Marketing, of the Company since April 1990. He served as Vice President of Marketing from November 1987 until April 1990. Mr. Roberts served as a consultant to the Company from 1982 to 1987.

Richard H. Roberts has served as Senior Vice President and General Counsel of the Company since July 1994 and as Secretary and a director since May 1995. Prior to joining the Company, Mr. Roberts was a partner with the Baker, Worthington, Crossley & Stansberry law firm from January 1991 until July 1994. Mr. Roberts also serves as a director of Landair and Miller Industries, Inc.

Chris C. Ruble has served as Senior Vice President, Operations of the Company since October 2001. He was Regional Vice President from September 1997 to October 2001, regional manager from February 1997 to September 1997 after starting with the Company as a terminal manager in January 1996. From June 1986 to August 1995, Mr. Ruble served in various management capacities at Roadway Package System, Inc.

PART II

ITEM 5. MARKET FOR REGISTRANT'S COMMON STOCK AND RELATED SHAREHOLDER MATTERS

The \$0.01 par value common stock of the Company (the "Common Stock") trades on The Nasdaq National Market tier of The Nasdaq Stock Market® under the symbol "FWRD." The following table sets forth the high and low sale prices for the Common Stock as reported by The Nasdaq National Market for each full quarterly period within the two most recent fiscal years. All prices have been restated to reflect a three-for-two stock split distributed in January 2000.

| 2000 | High | Low |
|----------------|--------------------|---------|
| First Quarter | \$33.50 | \$19.31 |
| Second Quarter | \$41.00 | \$20.00 |
| Third Quarter | \$48.25 | \$33.63 |
| Fourth Quarter | \$47.75 | \$27.75 |
| 2001 | High | Low |
| First Quarter | \$44.19 | \$29.50 |
| Second Quarter | ¢20.14 | \$22.00 |
| | \$39.14 | \$22.00 |
| Third Quarter | \$39.14 \$29.47 | \$20.33 |

There were approximately 6,000 shareholders of record (including brokerage firms and other nominees) of the Common Stock as of December 31, 2001.

The Company has not paid cash dividends on its Common Stock in the two preceding fiscal years, and it is the current intention of management to retain earnings to finance the growth of the Company's business. Future payment of dividends will depend upon the financial condition, results of operations, contractual restrictions and capital requirements of the Company, as well as other factors deemed relevant by the Board of Directors. No securities of the Company were sold during fiscal year 2001 without registration under the Securities Act of 1933, as amended.

ITEM 6. SELECTED FINANCIAL DATA

The following table sets forth selected financial data of the Company. The selected financial data should be read in conjunction with the Company's financial statements and notes thereto, included elsewhere in this report.

| | Year ended December 31 | | | | |
|--|------------------------|-----------|-------------------------|-----------|-----------|
| | 2001 | 2000 | 1999 | 1998 | 1997(4) |
| | | (In the | ousands, except per sha | re data) | |
| Income Statement Data: (1), (2) | | | | | |
| Operating revenue | \$227,500 | \$214,907 | \$170,843 | \$130,438 | \$105,140 |
| Income from operations | 31,658 | 37,301 | 26,444 | 16,011 | 13,064 |
| Operating margin (3) | 13.9% | 17.4% | 15.5% | 12.3% | 12.4% |
| Income from continuing operations | 19,882 | 23,445 | 16,040 | 9,189 | 7,444 |
| Income from continuing operations per share: (5) | | | | | |
| Basic | 0.92 | 1.11 | 0.80 | 0.49 | 0.42 |
| Diluted | 0.89 | 1.05 | 0.76 | 0.48 | 0.40 |
| Cash dividends declared per common share (5) | _ | _ | _ | _ | _ |
| Balance Sheet Data (at end of period): | | | | | |
| Total assets of continuing operations Long-term obligations of continuing | \$136,959 | \$115,968 | \$ 79,617 | \$ 56,808 | \$ 39,965 |
| operations, net of current portion | 4,451 | 7,232 | 4,754 | 20,126 | 8,254 |
| Shareholders' equity (6) | 106,585 | 83,453 | 54,952 | 19,071 | 50,460 |

(1) Reflects the Truckload Business as a discontinued operation.

(2) Includes certain allocations of corporate administrative expenses by the Company (see Note 1 of Notes to Consolidated Financial Statements).

(3) Income from operations as a percentage of operating revenue.

(4) During the third quarter of 1997, the Company benefited from non-recurring revenue that resulted from the UPS strike. This additional revenue, net of variable costs and income taxes, but not allocated fixed costs, resulted in approximately \$2.3 million of additional operating revenue, \$1.2 million of income from operations and \$0.06 of diluted earnings per share.

(5) Restated to reflect a three-for-two stock split distributed in January 2000 and a two-for-one stock split distributed in March 1999.

(6) Shareholders' equity at December 31, 1998 reflects the spin-off of \$44.3 million of net assets of Landair (the "Spin-off").

ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Introduction

The Company provides scheduled ground transportation of cargo on a time-definite basis. As a result of the Company's established transportation schedule and network of terminals, its operating cost structure includes significant fixed costs. The Company's ability to improve its operating margins will depend on its ability to increase the volume of freight moved through its network.

Results of Operations

The following table sets forth the percentage relationship of expense items to operating revenue for the periods indicated.

| | Year Ended December 31 | | |
|---------------------------------------|------------------------|--------|--------|
| | 2001 | 2000 | 1999 |
| Operating revenue | 100.0% | 100.0% | 100.0% |
| Operating expenses: | | | |
| Purchased transportation | 42.9 | 42.5 | 43.8 |
| Salaries, wages and employee benefits | 22.4 | 22.0 | 22.4 |
| Operating leases | 5.1 | 4.7 | 5.2 |
| Depreciation and amortization | 3.7 | 2.7 | 2.9 |
| Insurance and claims | 3.3 | 1.7 | 1.2 |
| Other operating expenses | 8.7 | 9.0 | 9.0 |
| | | | |
| Total operating expenses | 86.1 | 82.6 | 84.5 |
| | | | |
| Income from operations | 13.9 | 17.4 | 15.5 |
| 1 I | | | |
| Interest expense | (0.1) | | (0.5) |
| Other income, net | 0.4 | 0.3 | 0.2 |
| , | | | |
| Income before income taxes | 14.2 | 17.7 | 15.2 |
| Income taxes | 5.5 | 6.8 | 5.8 |
| | | | |
| Net income | 8.7% | 10.9% | 9.4% |
| | ,• | | |

Year Ended December 31, 2001 Compared to Year Ended December 31, 2000

Operating revenue increased by \$12.6 million, or 5.9%, to \$227.5 million for 2001 from \$214.9 million in 2000. This increase resulted from an increase in traditional linehaul revenue of \$4.2 million, an increase in logistics revenue of \$4.8 million and an increase in other accessorial revenue of \$3.6 million.

Purchased transportation was 42.9% of operating revenue in 2001 compared to 42.5% in 2000. The increase in purchased transportation as a percentage of operating revenue was primarily attributable to a 0.5% increase in the amount paid to owner-operators for transportation services as well as a 0.3% increase in amounts paid for cartage services. The increase in



purchased transportation costs as a percentage of operating revenue was offset by a 0.4% decrease in the amount paid to common carriers for transportation services.

Salaries, wages and employee benefits were 22.4% of operating revenue in 2001 compared to 22.0% in 2000. The increase in salaries, wages and employee benefits as a percentage of operating revenue was primarily due to a 1.1% decrease in capitalized salary costs associated with the development of the Company's internet-based system in 2000, which was offset by a 0.8% decrease in incentive payments in 2001.

Operating leases, the largest component of which is terminal rent, were 5.1% of operating revenue in 2001 compared to 4.7% in 2000. The increase in operating leases as a percentage of revenue was attributable to a 0.7% increase in the amount paid for Company-operated terminals in 2001 compared to 2000. The increase in facility rental cost as a percentage of operating revenue was offset by a 0.3% decrease in the amount paid for leased trailers and trucks.

Depreciation and amortization expense as a percentage of operating revenue was 3.7% in 2001, compared to 2.7% in 2000. The increase in depreciation and amortization expense as a percentage of revenue was primarily attributable to a 0.5% increase in depreciation from the capitalized costs associated with the development of internal-use software and a 0.4% increase from the amortization of the goodwill associated with the Dedicated Transportation Services, Inc. and Expedited Delivery Services, Inc. acquisitions.

Insurance and claims were 3.3% of operating revenue in 2001, compared with 1.7% in 2000. The increase in insurance and claims expense as a percentage of revenue was the result of a 1.3% increase in primary and retrospective premium costs caused by an increase in the frequency and severity of accidents during 2001.

Other operating expenses were 8.7% of operating revenue in 2001 compared with 9.0% in 2000. The decrease in other operating expenses as a percentage of revenue in 2001 resulted from a 0.3% decrease in office repairs and maintenance expense as well as a 0.2% decrease in end-station handling paid to agents. The decrease in other operating expenses as a percentage of operating revenue was offset by a 0.2% increase in the provision for doubtful accounts.

Income from operations decreased by \$5.6 million, or 15.0%, to \$31.7 million for 2001 compared to \$37.3 million for 2000. This decrease in income from operations is attributed to a higher operating cost structure incurred to operate the Forward Air network, including higher purchased transportation costs, higher salaries, wages and benefits, a greater number and larger size of terminals, an increase in depreciation and amortization expenses, as well as higher insurance costs. The Company was able to offset these increases, however, by lowering the percentage amount spent on other operating expenses.

Interest expense was \$331,000 in 2001 compared to \$107,000 in 2000. The increase in interest expense was due to the discontinuation of the capitalization of interest costs relating to the completion of internal use software during 2001 which was offset by lower average net borrowings during 2001.

Other income, net was \$877,000 in 2001 compared to \$773,000 in 2000. The increase in interest income was due to an increase in cash and interest bearing securities in 2001 as compared to 2000, but was partially offset by lower yields on investments during that same time period.

The combined federal and state effective tax rate for 2001 was 38.3%, compared to a rate of 38.2% for 2000. For information concerning income taxes, as well as information regarding differences between effective tax rates and statutory rates, see Note 7 of the Notes to Consolidated Financial Statements.

As a result of the foregoing factors, net income decreased by \$3.5 million, or 15.0%, to \$19.9 million for 2001, from \$23.4 million in 2000.

Year Ended December 31, 2000 Compared to Year Ended December 31, 1999

Operating revenue increased by \$44.1 million, or 25.8%, to \$214.9 million for 2000 from \$170.8 million in 1999. This increase resulted primarily from increased volume from domestic and international air cargo customers, an increased number of operating terminals and direct shuttles, and enhanced logistics services.

Purchased transportation was 42.5% of operating revenue in 2000 compared to 43.8% in 1999. The decrease in purchased transportation was primarily attributable to operating efficiencies resulting from increased volumes of freight transported through the Forward Air network.

Salaries, wages and employee benefits were 22.0% of operating revenue in 2000 compared to 22.4% in 1999. The decrease in salaries, wages and employee benefits as a percentage of operating revenue was due primarily to operating efficiencies resulting from increased volumes of freight transported through the Forward Air network.

Operating leases, the largest component of which is terminal rent, were 4.7% of operating revenue in 2000 compared to 5.2% in 1999. This decrease in operating leases as a percentage of revenue was attributable to increased leverage resulting from increased operating revenue.

Depreciation and amortization expense as a percentage of operating revenue was 2.7% in 2000, compared to 2.9% in 1999. The decrease in depreciation and amortization expense as a percentage of revenue was attributable to increased utilization of operating equipment during 2000 as a result of increased operating revenue.

Insurance and claims as a percentage of revenue was 1.7% of operating revenue in 2000, compared with 1.2% in 1999. This increase in insurance and claims expense as a percentage of revenue was due primarily to an increase in the frequency and severity of accidents and higher premium costs during 2000.

Other operating expenses were 9.0% of operating revenue in 2000 and 1999.

Income from operations increased by \$10.9 million, or 41.3%, to \$37.3 million for 2000 compared to \$26.4 million for 1999. This increase in income from operations is due primarily to a lower operating cost structure resulting from an increase in operating revenue, which allowed the Company to spread the fixed costs of its network over a larger revenue base. The increase in income from operations during 2000 was partially offset by operating losses of approximately \$1.6 million relating to the Company's information technology subsidiary, LogTech. In 2001, the Company internalized the LogTech operations and begin offering its information technology services to its existing customer base. The wind-down of LogTech operations resulted in an additional estimated \$350,000, or \$0.01 per share, of operating losses during the first quarter of 2001.

Interest expense was \$107,000 in 2000 compared to \$787,000, or 0.5% of revenue, in 1999. The decrease in interest expense was due to lower average net borrowings during 2000 coupled with the capitalization of interest costs totaling \$301,000 during 2000 relating to the development of internal-use software.

The combined federal and state effective tax rate for 2000 was 38.2%, compared to a rate of 38.3% for 1999. For information concerning income taxes, as well as information regarding differences between effective tax rates and statutory rates, see Note 7 of the Notes to Consolidated Financial Statements.

As a result of the foregoing factors, income from continuing operations increased by \$7.4 million, or 46.3%, to \$23.4 million for 2000, from \$16.0 million in 1999.

Discussion of Critical Accounting Policies

Allowance for Doubtful Accounts and Revenue Adjustments

The Company evaluates the collectibility of its accounts receivable based on a combination of factors. In circumstances where management is aware of a specific customers' inability to meet its financial obligations to the Company (e.g., bankruptcy filings, accounts turned for litigation), the Company records a specific reserve for bad debts against amounts due to reduce the net recognized receivable to the amount management reasonably believes will be collected. For all other customers, the Company recognizes reserves for bad debts based on the length of time the receivables are past due. Specifically, amounts that are ninety days or more past due are reserved at 50%. If circumstances change (i.e., higher than expected defaults or an unexpected material adverse change in a major customer's ability to meet its financial obligations to the Company), our estimates of the recoverability of amounts due to the Company could be reduced by a material amount.

Insurance Loss Reserves

Given the nature of the Company's operating environment, the Company has, and in the future may, become subject to vehicle, workers compensation and health insurance claims. To mitigate a portion of these risks, the Company maintains insurance for individual vehicle and workers compensation claims exceeding \$250,000 and health insurance claims exceeding

\$100,000. The amount of loss reserve and loss adjustment expenses is determined based on an estimation process that uses information obtained from both Company specific and industry data, as well as general economic information. The estimation process requires management to continuously monitor and evaluate the life cycle of claims. Using data obtained from this monitoring and management's assumptions about the emerging trends, management develops information about the size of ultimate claims based on the Company's historical experience and other available market information. The most significant assumptions used in the estimation process include determining the trend in loss costs, the expected consistency in the frequency and severity of claims incurred but not yet reported to prior year claims, changes in the timing of the reporting of losses from the loss date to the notification date, and expected costs to settle unpaid claims. Management also monitors the reasonableness of the judgments made in the prior year estimation process (referred to as a hindsight analysis) and adjusts current year assumptions based on the hindsight analysis.

Liquidity and Capital Resources

The Company's availability under its line of credit was \$14.8 million and \$13.8 million at December 31, 2001 and 2000, respectively. As of December 31, 2001, the Company had \$19.4 million in cash or cash equivalents and management believes that the Company will have adequate access to capital for its foreseeable future needs. The Company was in full compliance with the covenant and ratio requirements in its loan agreements at the end of December 31, 2001 and 2000.

The Company has historically financed its working capital needs, including capital expenditures, with cash flows from operations and borrowings under its bank lines of credit. Net cash provided by operating activities totaled approximately \$35.5 million for 2001, \$33.8 million for 2000 and \$20.1 million for 1999. The increases in net cash provided by operating activities in 2001 and 2000 are mainly attributable to growth and improvements in results of operations.

Net cash used in investing activities was approximately \$31.0 million in 2001, \$26.9 million in 2000 and \$13.4 million in 1999. Investing activities in 2001 consisted primarily of purchases and sales/maturities of available-for-sale securities as well as acquisitions and capital expenditures. Investing activities in 2000 and 1999 consisted primarily of acquisitions along with the purchase of operating equipment and management information systems.

Net cash used in financing activities was \$743,000 in 2001, compared to net cash provided by financing activities of \$2.6 million in 2000 and cash used in financing activities of \$1.2 million in 1999. Financing activities included the continued financing of operating equipment and working capital needs, repayment of long-term debt and capital leases, proceeds received from the exercise of stock options, Common Stock issued under the Company's employee stock purchase plan, and Common Stock issued from a public offering.

On May 4, 1999, 1.5 million shares of the Common Stock of the Company were sold under a Form S-3 Registration Statement dated April 23, 1999. The net proceeds of the offering were \$18.0 million and were used principally to repay outstanding debt.

The Company expects net capital expenditures in 2002 for operating equipment and management information systems to be approximately \$5.0 million. The Company expects to fund these expenditures through cash provided by operating activities and borrowings under its credit facility. The 2002 capital expenditure budget does not include any allocation for acquisitions.

The credit facility consists of a working capital line of credit. As long as the Company complies with several financial covenants and ratios, the credit facility permits it to borrow up to \$20.0 million. Interest rates for advances under the facilities vary based on covenants related to total indebtedness, cash flows, results of operations and other ratios. The facility bears interest at LIBOR plus 1.00% to 1.90%, expires in April 2002 and is secured by accounts receivable. The amount the Company can borrow under the line of credit is reduced by the amount of any outstanding letters of credit.

Contractual Obligations and Commercial Commitments

| Contractual Obligations | | Payment Due Period | | | | |
|------------------------------------|----------|--------------------|--------------|-----------|------------------|--|
| | Total | Less Than 1 Year | 1-3 Years | 4-5 Years | After 5 Years | |
| Long-term debt | \$ 895 | \$ 452 | \$ 443 | \$ — | \$ — | |
| Capital lease obligations | 5,572 | 775 | 1,550 | 1,550 | 1,697 | |
| Operating leases | 29,070 | 10,868 | 13,654 | 4,288 | 260 | |
| Other long-term obligations | _ | _ | _ | | _ | |
| | | | | | | |
| Total contractual cash obligations | \$35,537 | \$ 12,095 | \$15,647 | \$5,838 | \$1,957 | |

Management believes that the Company's available cash, expected cash generated from future operations and borrowings under available lines of credit, will be sufficient to satisfy anticipated cash needs for at least the next twelve months.

On February 24, 1999, the Board of Directors approved a two-for-one stock split which was distributed on March 19, 1999. On January 10, 2000, the Board of Directors approved a three-for-two stock split which was distributed on January 28, 2000. All share, earnings per share, dividends per share, and quarterly stock price data included herein and in the Consolidated Financial Statements and Notes thereto have been restated to give effect to the stock splits.

Related Party Transactions

Transactions with Landair Corporation

On July 9, 1998, the Board of Directors of the Company authorized the Spin-off to separate the Company into two publicly-held corporations, one owning and operating the deferred air freight operations and the other owning and operating the truckload operations.

The Spin-off was effected on September 23, 1998 through the distribution to shareholders of the Company of all the outstanding stock of a new truckload holding company, Landair.

Pursuant to the Spin-off, the common stock of Landair was distributed on a pro rata basis of one share of Landair common stock for every one share of Company common stock held. Effective with the Spin-off, the Company is the legal entity that continues to own and operate the deferred air freight operations through its operating subsidiaries and Landair is the legal entity that owns and operates the truckload operations through its operating subsidiaries.

In connection with the Spin-off, the Company entered into a Transition Services Agreement ("TSA") with Landair which was effective upon the actual separation of the two companies.

In accordance with the terms included in the TSA, subsequent to the Spin-off in 1998, the Company provided accounts payable, payroll, human resources, employee benefit plan administration, owner-operator settlement, central purchasing, accounting and legal, general administrative, and information technology services to the Company. The Company charged Landair \$662,000, \$1.5 million and \$2.4 million, respectively, during the years ended December 31, 2001, 2000 and 1999 for these services. These charges have been included in salaries, wages and employee benefits in the accompanying statements of operations. Landair provided safety, licensing, permitting and fuel tax, insurance and claims services, recruiting and retention services, and driver training center services to the Company. Landair charged the Company \$104,000, \$230,000 and \$455,000, respectively, during the years ended December 31, 2001, 2000 and 1999 for these services. These charges have been included in salaries, wages and employee benefits in the accompanying statements of operations. Landair provided safety, licensing, permitting and fuel tax, insurance and claims services, recruiting and retention services, and driver training center services to the Company. Landair charged the Company \$104,000, \$230,000 and \$455,000, respectively, during the years ended December 31, 2001, 2000 and 1999 for these services. These charges have been included in salaries, wages and employee benefits in the accompanying statements of operations.

The Company purchased \$1.7 million, \$2.2 million and \$3.3 million of truckload transportation services from Landair in 2001, 2000 and 1999, respectively.

The Company's Chairman of the Board and Chief Executive Officer and its Senior Vice-President, General Counsel and Secretary also serve as executive officers and directors of Landair.

Transactions with Sky Night LLC

The Company purchases air transportation services from Sky Night, LLC ("Sky Night"), a limited liability corporation owned by the Company's Chairman and Chief Executive Officer. The air charter expense totaled \$269,000 and \$185,000 in 2001 and 2000, respectively. In addition, the Company paid salaries and benefits of \$104,000 and \$130,000 for two pilots of the limited liability corporation during 2001 and 2000, respectively.

During 2001, the Company entered into an agreement to sublease hangar space at its Greeneville, Tennessee headquarters to Sky Night. The initial term of the sublease is for 12 months, with a one-year renewal option, and the monthly rental rate was determined based on market prices for similar spaces in the area.

Impact of Recent Accounting Pronouncements

In June 2001, the Financial Accounting Standards Board ("FASB") issued Statement of Financial Accounting Standard ("SFAS") No. 141, *Business Combinations*, and SFAS No. 142, *Goodwill and Other Intangible Assets*, effective for fiscal years beginning after December 15, 2001. Under the new rules, goodwill will no longer be amortized but will be subject to annual impairment tests in accordance with the Statements. Other intangible assets will continue to be amortized over their useful lives.

In June 1998, the FASB issued SFAS No. 133, Accounting for Derivative Instruments and Hedging Activities. SFAS No. 133, as amended, was required to be adopted by the Company in January 2001. The adoption of the Statement did not have a significant effect on the financial position or results of operations of the Company.

Forward-Looking Statements

The Company, or its officers and directors on behalf of the Company, may from time to time make written or oral "forward-looking statements." Written forward-looking statements may appear in documents filed with the Securities and Exchange Commission (the "Commission"), in press releases and in reports to shareholders. Oral forward-looking statements may be made by the Company's officers and directors on behalf of the Company to the press, potential investors, securities analysts and others. The Private Securities Litigation Reform Act of 1995 contains a safe harbor for forward-looking statements. The Company relies on this safe harbor in making such disclosures. In connection with this safe harbor provision, the Company is hereby identifying important factors that could cause actual results to differ materially from those contained in any forward-looking statement made by or on behalf of the Company. Without limitation, factors that might cause such a difference include economic factors such as recessions, inflation, higher interest rates and downturns in customer business cycles, the Company's inability to maintain its historical growth rate due to a decreased volume of freight moving through the Company's network, competition, surplus inventories, loss of a major customer, the ability of the Company's information systems to handle increased volume of freight moving through its network, and the availability and compensation of qualified independent owner-operators to serve the Company's transportation needs. The Company disclaims any intent or obligation to update these forward-looking statements.

ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

On May 4, 1999, the Company sold 1.5 million shares of Common Stock in a public offering. The net proceeds of \$18.0 million were used principally to repay outstanding debt. With this repayment, the Company's exposure to market risk related to its remaining outstanding debt is not significant.

ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

The response to this item is submitted as a separate section of this report.

ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

None.

PART III

ITEM 10. DIRECTORS AND EXECUTIVE OFFICERS OF THE REGISTRANT

The information required by this item with respect to directors of the Company is incorporated herein by reference to the Company's definitive proxy statement for its 2002 Annual Meeting of Shareholders (the "2002 Proxy Statement"). The 2002 Proxy Statement will be filed with the Commission not later than 120 days subsequent to December 31, 2001.

Pursuant to Item 401(b) of Regulation S-K, the information required by this item with respect to executive officers of the Company is set forth in Part I of this report.

ITEM 11. EXECUTIVE COMPENSATION

The information required by this item is incorporated herein by reference to the 2002 Proxy Statement, which will be filed with the Commission not later than 120 days subsequent to December 31, 2001.

ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT

The information required by this item is incorporated herein by reference to the 2002 Proxy Statement, which will be filed with the Commission not later than 120 days subsequent to December 31, 2001.

ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS

The information required by this item is incorporated herein by reference to the 2002 Proxy Statement, which will be filed with the Commission not later than 120 days subsequent to December 31, 2001.

PART IV

ITEM 14. EXHIBITS, FINANCIAL STATEMENT SCHEDULES AND REPORTS ON FORM 8-K

| (a)(1)and (2) | List of Financial Statements and Financial Statement Schedules. |
|---------------|--|
| | The response to this portion of Item 14 is submitted as a separate section of this report. |
| (a)(3) | List of Exhibits. |
| | The response to this portion of Item 14 is submitted as a separate section of this report. |
| (b) | Reports on Form 8-K. |
| | The Company did not file a report on Form 8-K during the fourth quarter of 2001. |
| (c) | Exhibits. |
| | The response to this portion of Item 14 is submitted as a separate section of this report. |
| (d) | Financial Statement Schedules. |
| | The response to this portion of Item 14 is submitted as a separate section of this report. |
| | 28 |

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, Forward Air Corporation has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

FORWARD AIR CORPORATION

By: /s/ Scott M. Niswonger

Scott M. Niswonger, Chairman and Chief Executive Officer

Date: March 14, 2002

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

| Name | Capacity | Date |
|--------------------------|--|----------------|
| /s/ Scott M. Niswonger | Chairman and | March 14, 2002 |
| Scott M. Niswonger | Chief Executive Officer (Principal Executive Officer) | |
| /s/ Andrew C. Clarke | Chief Financial Officer, | March 14, 2002 |
| Andrew C. Clarke | Senior Vice President, Treasurer and Director (Principal Financial and Accounting Officer) | |
| /s/ Bruce A. Campbell | President, Chief Operating | March 14, 2002 |
| Bruce A. Campbell | Officer and Director | |
| /s/ Richard H. Roberts | Senior Vice President, General | March 14, 2002 |
| Richard H. Roberts | Counsel, Secretary and Director | |
| /s/ James A. Cronin, III | Director | March 14, 2002 |
| James A. Cronin, III | | |
| /s/ Robert K. Gray | Director | March 14, 2002 |
| Hon. Robert K. Gray | | |
| /s/ Ray A. Mundy | Director | March 14, 2002 |
| Ray A. Mundy | | |
| | 29 | |

Annual Report on Form 10-K

Item 8, Item 14(a)(1) and (2), (c) and (d)

List of Financial Statements and Financial Statement Schedule

Financial Statements and Supplementary Data

Certain Exhibits

Financial Statement Schedule

Year Ended December 31, 2001

Forward Air Corporation

Greeneville, Tennessee

Forward Air Corporation

Form 10-K — Item 8 and Item 14(a)(1) and (2)

Index to Financial Statements and Financial Statement Schedule

The following consolidated financial statements of Forward Air Corporation are included as a separate section of this report:

| | Page No. |
|--|----------|
| Report of Ernst & Young LLP, Independent Auditors | F-3 |
| Consolidated Balance Sheets – December 31, 2001 and 2000 | F-4 |
| Consolidated Statements of Income – Years Ended December 31, 2001, 2000 and 1999 | F-6 |
| Consolidated Statements of Shareholders' Equity – Years Ended December 31, 2001, 2000 and 1999 | F-7 |
| Consolidated Statements of Cash Flows – Years Ended December 31, 2001, 2000 and 1999 | F-8 |
| Notes to Consolidated Financial Statements – December 31, 2001 | F-10 |
| The following financial statement schedule of Forward Air Corporation is included as a separate section of this report | |
| Schedule II – Valuation and Qualifying Accounts | S-1 |

All other schedules for which provision is made in the applicable accounting regulation of the Securities and Exchange Commission are not required under the related instructions or are inapplicable and, therefore, have been omitted.

Report of Independent Auditors

The Board of Directors and Shareholders Forward Air Corporation

We have audited the accompanying consolidated balance sheets of Forward Air Corporation as of December 31, 2001 and 2000, and the related consolidated statements of income, shareholders' equity, and cash flows for each of the three years in the period ended December 31, 2001. Our audits also included the financial statement schedule listed in the Index at Item 14(a). These financial statements and schedule are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements and schedule based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Forward Air Corporation at December 31, 2001 and 2000, and the consolidated results of its operations and its cash flows for each of the three years in the period ended December 31, 2001, in conformity with accounting principles generally accepted in the United States. Also, in our opinion, the related financial statement schedule, when considered in relation to the basic financial statements taken as a whole, presents fairly in all material respects the information set forth therein.

Ernst & Young LLP

Nashville, Tennessee February 1, 2002

Forward Air Corporation

Consolidated Balance Sheets

| | December 31 | |
|---|----------------|-----------|
| | 2001 | 2000 |
| | (In thousands) | |
| Assets | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 19,364 | \$ 15,589 |
| Short-term investments | 9,222 | _ |
| Accounts receivable, less allowances of \$1,067 in 2001 and \$1,184 in 2000 | 28,764 | 33,617 |
| Income taxes receivable | | 1,926 |
| Inventories | 379 | 439 |
| Prepaid expenses | 2,442 | 2,398 |
| Deferred income taxes | 2,233 | 956 |
| | _, | |
| Total current assets | 62,404 | 54,925 |
| Property and equipment: | | |
| Land | 3,199 | 3,199 |
| Buildings | 9,936 | 9,936 |
| Equipment | 52,875 | 42,636 |
| Leasehold improvements | 1,885 | 1,642 |
| Software development in progress | 145 | 6,707 |
| | 68,040 | 64,120 |
| Accumulated depreciation and amortization | 25,345 | 19,059 |
| | 42,695 | 45,061 |
| and the second se | 14 295 | |
| Long-term investments | 14,385 | |
| Goodwill, net of accumulated amortization of \$1,931 in 2001 and \$869 in 2000 | 15,588 | 13,580 |
| Other intangible assets, net | 931 | 1,503 |
| Other assets | 956 | 899 |
| Fotal assets | \$136,959 | \$115,968 |
| | | |

| | December 31 | |
|--|----------------|-----------|
| | 2001 | 2000 |
| | (In thousands) | |
| Liabilities and shareholders' equity | | |
| Current liabilities: | | |
| Accounts payable | \$ 5,086 | \$ 9,730 |
| Accrued payroll and related items | 1,994 | 2,215 |
| Insurance and claims accruals | 5,534 | 2,354 |
| Income taxes payable | 238 | |
| Other accrued expenses | 4,542 | 3,856 |
| Current portion of long-term debt | 452 | 532 |
| Current portion of capital lease obligations | 464 | 446 |
| | | |
| Total current liabilities | 18,310 | 19,133 |
| Long-term debt, less current portion | 443 | 2,784 |
| Capital lease obligations, less current portion | 4,008 | 4,448 |
| Deferred income taxes | 7,613 | 6,150 |
| Commitments and contingencies | _ | _ |
| Shareholders' equity: | | |
| Preferred stock, \$.01 par value: | | |
| Authorized shares - 5,000,000 | | |
| No shares issued | | |
| Common stock, \$.01 par value: | | |
| Authorized shares - 50,000,000 | | |
| Issued and outstanding shares - 21,637,968 in 2001 and | | |
| 21,311,799 in 2000 | 216 | 213 |
| Additional paid-in capital | 43,796 | 40,578 |
| Accumulated other comprehensive income | 29 | |
| Retained earnings | 62,544 | 42,662 |
| | | 12,002 |
| Total shareholders' equity | 106,585 | 83,453 |
| Total liabilities and shareholders' equity | \$136,959 | \$115,968 |
| | | |

See accompanying notes.

Consolidated Statements of Income

| | Year ended December 31 | | | |
|---|------------------------|-------------------------|-----------|--|
| | 2001 | 2000 | 1999 | |
| | (In th | ousands, except per sha | ıre data) | |
| Operating revenue | \$227,500 | \$214,907 | \$170,843 | |
| Operating expenses: | | | | |
| Purchased transportation | 97,488 | 91,421 | 74,836 | |
| Salaries, wages and employee benefits | 50,938 | 47,253 | 38,325 | |
| Operating leases | 11,666 | 10,059 | 8,807 | |
| Depreciation and amortization | 8,410 | 5,783 | 4,996 | |
| Insurance and claims | 7,455 | 3,639 | 2,007 | |
| Other operating expenses | 19,885 | 19,451 | 15,428 | |
| | 195,842 | 177,606 | 144,399 | |
| Income from operations | 31,658 | 37,301 | 26,444 | |
| Other income (expense): | | | | |
| Interest expense | (331) | (107) | (787) | |
| Other, net | 877 | 773 | 333 | |
| | 546 | 666 | (454) | |
| | | | | |
| Income from continuing operations before income | 22.201 | | ••• | |
| taxes | 32,204 | 37,967 | 25,990 | |
| Income taxes | 12,322 | 14,522 | 9,950 | |
| Net income | \$ 19,882 | \$ 23,445 | \$ 16,040 | |
| | | | | |
| Basic net income per share | \$ 0.92 | \$ 1.11 | \$ 0.80 | |
| Diluted net income per share | \$ 0.89 | \$ 1.05 | \$ 0.76 | |
| | | | | |

See accompanying notes.

Consolidated Statements of Shareholders' Equity

| | Common Stock | | Additional | | Accumulated Other | Total | |
|---|--------------|--------|--------------------|----------------------|-------------------------|-------------------------|--|
| | Shares | Amount | Paid-in Capital | Retained Earnings | Comprehensive Income | Shareholders' Equity | |
| | | | | (In thousands) | | | |
| Balance at December 31, 1998 | 18,882 | \$189 | \$15,705 | \$ 3,177 | \$ — | \$ 19,071 | |
| Comprehensive income: | | | | | | | |
| Net income for 1999 | — | — | _ | 16,040 | | 16,040 | |
| Exercise of stock options | 336 | 3 | 1,328 | _ | _ | 1,331 | |
| Common stock issued under employee | | | | | | | |
| stock purchase plan | 15 | | 136 | _ | _ | 136 | |
| Income tax benefit from stock options | | | 241 | | | 2.4.1 | |
| exercised | 1 500 | 15 | 341 | _ | _ | 341 | |
| Net proceeds of public offering | 1,500 | 15 | 18,018 | | | 18,033 | |
| Balance at December 31, 1999 | 20,733 | 207 | 35,528 | 19,217 | — | 54,952 | |
| Comprehensive income: | | | | | | | |
| Net income for 2000 | _ | | | 23,445 | _ | 23,445 | |
| Exercise of stock options | 573 | 6 | 2,611 | | | 2,617 | |
| Common stock issued under employee | | | | | | | |
| stock purchase plan | 6 | | 177 | — | — | 177 | |
| Income tax benefit from stock options | | | | | | | |
| exercised | | | 2,262 | | | 2,262 | |
| Balance at December 31, 2000 | 21,312 | 213 | 40,578 | 42,662 | _ | 83,453 | |
| Comprehensive income: | , | | , | , | | , | |
| Net income for 2001 | | | | 19,882 | | 19,882 | |
| Unrealized gain on securities available for sale, net of \$19 | | | | | | | |
| tax | _ | _ | | | 29 | 29 | |
| E antica (etc.) anticas | 220 | 2 | 1.047 | | | 1.050 | |
| Exercise of stock options | 320 | 3 | 1,947 | | | 1,950 | |
| Common stock issued under employee stock purchase plan | 6 | _ | 150 | _ | _ | 150 | |
| Income tax benefit from stock options | | | 1 101 | | | 1 101 | |
| exercised | | | 1,121 | | | 1,121 | |
| Balance at December 31, 2001 | 21,638 | \$216 | \$43,796 | \$62,544 | \$ 29 | \$ 106,585 | |
| | | | | | | | |

See accompanying notes.

Consolidated Statements of Cash Flows

| | | Year ended December 31 | | | |
|-----------|--|---|--|--|--|
| 2001 | 2000 | 1999 | | | |
| | (In thousands) | | | | |
| | | | | | |
| \$ 19,882 | \$ 23,445 | \$ 16,040 | | | |
| | | | | | |
| 8,410 | 5,783 | 4,996 | | | |
| 3 | | | | | |
| (34) | 33 | (43) | | | |
| 892 | 433 | 295 | | | |
| | | 1,245 | | | |
| | | 1,450 | | | |
| | _,, | -, | | | |
| 2,360 | (2,410) | (9,128) | | | |
| 60 | 201 | (251) | | | |
| (101) | | 754 | | | |
| | | 5,021 | | | |
| | | (275) | | | |
| 5,205 | (2)7) | (275) | | | |
| 35,526 | 33,833 | 20,104 | | | |
| | | | | | |
| (4,844) | (16,547) | (7,412) | | | |
| 375 | 494 | 1,001 | | | |
| | | (6,814) | | | |
| | (10,711) | (0,014) | | | |
| | | | | | |
| | (07) | (120) | | | |
| | (87) | (139) | | | |
| (31,008) | (26,851) | (13,364) | | | |
| | | | | | |
| _ | 1.853 | | | | |
| (2.421) | , | (19,739) | | | |
| | | (967) | | | |
| | | 1,331 | | | |
| | | 136 | | | |
| 150 | 1 / / | 18,033 | | | |
| | | | | | |
| (743) | 2,618 | (1,206) | | | |
| 3 775 | 9.600 | 5,534 | | | |
| | , | 455 | | | |
| 15,509 | 5,969 | 433 | | | |
| \$ 19,364 | \$ 15,589 | \$ 5,989 | | | |
| | $\begin{array}{c} 3\\ (34)\\ 892\\ 1,601\\ 167\\ \hline \\ 2,360\\ 60\\ (101)\\ (999)\\ 3,285\\ \hline \\ 35,526\\ \hline \\ (4,844)\\ 375\\ (2,977)\\ 47,792\\ (71,373)\\ 19\\ \hline \\ (71,373)\\ 19\\ \hline \\ (31,008)\\ \hline \\ \hline \\ (2,421)\\ (422)\\ 1,950\\ 150\\ \hline \\ \\ \hline \\ (743)\\ \hline \\ 3,775\\ 15,589\\ \hline \\ \hline \end{array}$ | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$ | | | |

Consolidated Statements of Cash Flows (continued)

| | Year ended December 31 | | |
|---|------------------------|----------------|---------|
| | 2001 | 2000 | 1999 |
| | | (In thousands) | |
| Non-cash transactions: | | | |
| Issuance of note payable to DTSI for non-compete agreement | \$ — | \$1,349 | \$ — |
| | | _ | |
| Capital lease obligation to Rickenbacker Port Authority | \$ — | \$1,011 | \$ — |
| | | | |
| Issuance of notes payable to Quick Delivery Service, Inc. and LTD Air Cargo, Inc. for | | | |
| asset acquisitions and non-compete agreements | \$ — | \$ — | \$1,400 |
| | _ | | - |

See accompanying notes.

Notes to Consolidated Financial Statements

December 31, 2001

1. Accounting Policies

Basis of Presentation and Principles of Consolidation

The accompanying consolidated financial statements of the Company include Forward Air Corporation and its subsidiaries. Significant intercompany accounts and transactions have been eliminated in consolidation.

The Company operates a comprehensive national network for the time-definite surface transportation of deferred freight. The Company provides its transportation services through a network of terminals located on or near airports in the United States and Canada. The Company's customers consist primarily of air freight forwarders, domestic and international airlines and integrated air cargo carriers. The Company's operations involve receiving deferred freight shipments at its terminals and transporting them by truck to the terminal nearest their destination. These activities constitute a single business segment as defined by the Financial Accounting Standards Board ("FASB") Statement of Financial Accounting Standards ("SFAS") No. 131, *Disclosure about Segments of an Enterprise and Related Information*.

Use of Estimates

The preparation of the financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates.

Operating Revenue

Operating revenue and related costs are recognized as of the date shipments are completed. No single customer accounted for more than 10% of operating revenue in 2001, 2000 or 1999.

Cash and Cash Equivalents

The Company considers all highly liquid investments with a maturity of three months or less when purchased to be cash and cash equivalents.

Available-For-Sale Securities

Available-for-sale securities are carried at fair value, with unrealized gains and losses, net of tax, reported in other comprehensive income. The amortized cost of debt securities in this category

Notes to Consolidated Financial Statements (continued)

1. Accounting Policies (continued)

is adjusted for amortization of premiums and accretion of discounts to maturity computed under the effective interest method. Such amortization is included in investment income. Realized gains and losses and declines in value judged to be other-than-temporary on available-for-sale securities are included in investment income. The cost of securities sold is based on the specific identification method. Interest on securities classified as available-for-sale are included in investment income.

Inventories

Inventories of tires, replacement parts, supplies, and fuel for equipment are stated at the lower of cost or market utilizing the FIFO (first-in, first-out) method of determining cost. Inventories of tires and replacement parts are not material in the aggregate. Replacement parts are expensed when placed in service, while tires are capitalized and amortized over their expected life. Replacement parts and tires appear in the "other operating expenses" line item of the income statement.

Property and Equipment

Property and equipment are stated at cost. Depreciation of property and equipment is calculated based upon the cost of the asset, reduced by its estimated salvage value, using the straight-line method over the estimated useful lives as follows:

| Buildings | 30-40 years |
|------------------------|-------------|
| Equipment | 3-10 years |
| Leasehold improvements | 1-15 years |

The Company reviews its long-lived assets for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. The measurement of possible impairment is based upon determining whether projected undiscounted future cash flows from the use of the asset over its remaining useful life are less than the carrying value of the asset. As of December 31, 2001, in the opinion of management, there has been no such impairment.

Accounting for Goodwill and Other Intangibles

Goodwill is stated at cost. The Company records all goodwill based on an estimated useful life of fifteen years. Amortization of goodwill is calculated using the straight-line method. In the case of noncompete agreements, total payments are discounted using a reasonable rate of interest to arrive at the present value. Amortization of noncompete agreements is based on the present value schedules over the period of the agreement.



Notes to Consolidated Financial Statements (continued)

1. Accounting Policies (continued)

Software Development

Costs related to software developed or acquired for internal use are expensed or capitalized and then amortized in accordance with FASB SOP 98-1, *Accounting for the Costs of Computer Software Developed or Obtained for Internal Use.* The Company uses a five year straight line amortization for the capitalized amounts of software development costs.

Risk Management

The Company is self-insured for certain of its workers' compensation, property damage, auto liability and medical benefit claims. The Company has entered into agreements with independent insurance companies to limit its losses with respect to these claims. The amount of loss reserve and loss adjustment expenses is determined based on an estimation process that uses information obtained from both Company specific and industry data, as well as general economic information. The estimation process requires management to continuously monitor and evaluate the life cycle of claims.

Income Per Share

The Company calculates income per share in accordance with SFAS No. 128, *Earnings Per Share*. Under SFAS No. 128, basic earnings per share exclude any dilutive effects of options, warrants and convertible securities. Diluted earnings per share includes any dilutive effects of options, warrants and convertible securities, and uses the treasury stock method in calculating dilution. All earnings per share data included in the consolidated financial statements and notes thereto have been restated to give effect to a three-for-two stock split and a two-for-one stock split (see Note 6).

Comprehensive Income

Comprehensive income includes any changes in the equity of the Company from transactions and other events and circumstances from nonoperational sources. In 2001, unrealized gains and losses on securities available-for-sale are included in other comprehensive income. The Company had no items of other comprehensive income in 2000 or 1999 and, accordingly, comprehensive income is equivalent to income in those years.

Employee Stock Options

The Company grants options for a fixed number of shares to employees with an exercise price equal to the fair value of the shares at the grant date. The Company accounts for employee stock

Notes to Consolidated Financial Statements (continued)

1. Accounting Policies (continued)

option grants in accordance with Accounting Principles Board ("APB") Opinion No. 25, Accounting for Stock Issued to Employees, and, accordingly, recognizes no compensation expense for the stock option grants.

Recently Issued Accounting Pronouncements

In June 2001, the FASB issued SFAS No. 141, *Business Combinations*, and SFAS No. 142, *Goodwill and Other Intangible Assets*, effective for fiscal years beginning after December 15, 2001. Under the new rules, goodwill will no longer be amortized but will be subject to annual impairment tests in accordance with the Statements. Other intangible assets will continue to be amortized over their useful lives.

The Company will apply the new rules on accounting for goodwill and other intangible assets beginning in the first quarter of 2002. Application of the nonamortization provisions of the Statement is expected to result in an increase in net income in 2002 of \$694,000 (\$0.03 per share) per year. During 2002, the Company will perform the first of the required impairment tests of goodwill and indefinite lived intangible assets as of January 1, 2002. Management has not yet determined what the effect of these tests will be on the earnings and financial position of the Company.

In June 1998, SFAS No. 133, *Accounting for Derivative Instruments and Hedging Activities*, was issued and was required to be adopted in years beginning after June 15, 1999. In June 1999, SFAS No. 137 was issued, deferring the effective date of SFAS No. 133 for one year. This Statement requires all derivatives to be recorded on the balance sheet at fair value. This results in the offsetting changes in fair values or cash flows of both the hedge and the hedged item being recognized in earnings or other comprehensive income, as appropriate, in the same period. Changes in fair value of derivatives not meeting the Statement's hedge criteria are included in income. The Company adopted the new Statement as of January 1, 2001. The adoption of this Statement did not have a significant effect on the results of operations or financial position for the year ended December 31, 2001.

Reclassifications

Certain reclassifications have been made to the prior year financial statements to conform to the 2001 presentation. These reclassifications had no effect on net income as previously reported.

Notes to Consolidated Financial Statements (continued)

1. Accounting Policies (continued)

Spin-Off of Landair Corporation

On July 9, 1998, the Board of Directors of the Company authorized the separation of the Company into two publicly-held corporations, one owning and operating the deferred air freight operations and the other owning and operating the truckload operations (the "Spin-off").

The Spin-off was effected on September 23, 1998 through the distribution to shareholders of the Company of all of the outstanding shares of common stock of a new truckload holding company (formerly "the Truckload Business"), Landair Corporation ("Landair"). Pursuant to the Spin-off, the common stock of Landair was distributed on a pro rata basis of one share of Landair common stock for every one share of the Company's common stock held as of the record date. Subsequent to the Spin-off, the Company has continued as the legal entity that owns and operates the deferred air freight operations through its operating subsidiaries and Landair is the legal entity that owns and operates the truckload operations.

As used in the accompanying consolidated financial statements, the term "Forward Air Business" refers to the deferred air freight operations; Landair, or the term "Truckload Business," refers to the truckload operations; and the "Company" refers to the entity which, prior to the Spin-off, through its subsidiaries operated both the Forward Air Business and the Truckload Business and which, after the Spin-off, continues to operate the Forward Air Business.

2. Agreements Related to Spin-Off of Landair Corporation

On July 9, 1998, the Board of Directors of the Company authorized the separation of the Company into two publicly-held corporations, one owning and operating the Forward Air Business and the other owning and operating the Truckload Business. The Spin-off was effected on September 23, 1998.

In connection with the Spin-off, the Company and Landair entered into certain agreements which were effective upon the actual separation of the two companies. The agreements were entered into to facilitate orderly changes from an integrated transportation company to separate deferred air freight and truckload operating companies in a way which is minimally disruptive to each entity. Following are summaries of the principal agreements:

Transition Services Agreement

The Transition Services Agreement, as amended ("TSA"), describes the services which the Company and Landair provide to each other following the Spin-off. Services performed under

Notes to Consolidated Financial Statements (continued)

2. Agreements Related to Spin-Off of Landair Corporation (continued)

the TSA are negotiated and paid for on an arm's-length basis. The Company or Landair, as recipients of the services, may terminate any or all such services at any time on thirty days' irrevocable written notice, and the Company or Landair, as providers of the services, may terminate any or all of the services, other than information technology services, on three months' irrevocable notice. As of December 31, 2001, the Company had terminated substantially all of the services under the TSA.

Tax Sharing Agreement

The Tax Sharing Agreement describes the responsibilities of the Company and Landair Corporation with respect to all tax matters occurring prior to and after the Spin-off. The Tax Sharing Agreement provides for the allocation of tax expense, assessments, refunds and other tax benefits. The Agreement also sets forth the responsibility for filing tax returns and provides for reasonable cooperation in the event of any audit, litigation or other proceeding with respect to any federal, state or local tax.

3. Acquisition of Businesses

In January 2001, the Company acquired certain assets of Expedited Delivery Services, Inc. ("Expedited"), a deferred air freight contractor to the air cargo industry based in Dallas, Texas. The Company paid approximately \$3.0 million in cash for certain assets of Expedited, including approximately \$1.0 million of capitalized direct and/or out-of-pocket expenses related to the acquisition. The acquisition was accounted for as a purchase and the excess cost over fair value of the net assets acquired is being amortized on a straight-line basis over a fifteen-year period. The purchase price resulted in an allocation of \$3.0 million to goodwill.

In December 2000, the Company acquired the assets of Dedicated Transportation Services, Inc. ("DTSI"), a deferred air freight contractor to the air cargo industry based in Santa Ana, California. The Company paid approximately \$10.8 million in cash for certain assets of DTSI (including approximately \$700,000 of capitalized direct and/or out-of-pocket expenses related to the acquisition), which included accounts receivable, net of estimated costs to collect such receivables, in the amount of approximately \$5.4 million. The acquisition was accounted for as a purchase and the excess cost over fair value of the net assets acquired is being amortized on a straight-line basis over a fifteen-year period. The allocation of the purchase price resulted in an allocation of \$5.1 million to goodwill. The Company also entered into non-compete agreements with the former owners of DTSI, which provide for a total of \$500,000 to be paid annually by the Company over a three-year period. Non-compete agreements are being amortized over the terms of the agreements.

Notes to Consolidated Financial Statements (continued)

3. Acquisition of Businesses (continued)

In October 1999, the Company acquired certain air cargo operating assets of Quick Delivery Service, Inc. ("Quick"), a deferred air freight contractor to the air cargo industry based in Mobile, Alabama and certain air cargo operating assets of LTD Air Cargo, Inc. ("LTD"), a deferred air freight contractor to the air cargo industry based in Franklin, Tennessee. The Company paid approximately \$6.8 million in cash and issued notes payable totaling \$1.0 million for the above two acquisitions. The acquisitions were accounted for as purchases. The Company also entered into non-compete agreements with the former owners of Quick and LTD for a total of \$400,000 to be paid in installments by the Company over the terms of the agreements. Non-compete agreements are being amortized over the terms of the agreements. Goodwill relating to the Quick and LTD acquisitions totaled approximately \$6.4 million and is being amortized on a straight-line basis over a life of fifteen years.

The results of operations for the acquired businesses are included in the consolidated statements of income from the respective acquisition dates forward. The Company did not include a pro forma disclosure with respect to its acquisitions as they have not been material.

4. Investments

The following is a summary of available-for-sale securities at December 31, 2001 (in thousands):

| | Amortized Cost | Gross Unrealized Gains | Gross Unrealized Losses | Fair Value |
|--|-------------------|------------------------------|-------------------------------|------------|
| Obligations of states and political subdivisions | \$23,559 | \$ 57 | \$ 9 | \$23,607 |
| Available-for-sale securities | \$23,559 | \$ 57 | \$ 9 | \$23,607 |

The gross realized gains on sales of available-for-sale securities totaled \$5,000 and the gross realized losses totaled \$8,000 in 2001. The net adjustment to unrealized holding gains on available-for-sale securities included in other comprehensive income totaled \$29,000 in 2001. The Company had no investments in securities available for sale prior to 2001.

Notes to Consolidated Financial Statements (continued)

4. Investments (continued)

The net carrying value and estimated fair value of debt securities at December 31, 2001, by contractual maturity, are shown below. Expected maturities will differ from contractual maturities because the issuers of the securities may have the right to prepay obligations without prepayment penalties.

| | Cost | Fair Value |
|---|----------|------------|
| Debt securities: | | |
| Due within one year | \$ 9,199 | \$ 9,222 |
| Due after one year through three years | 14,360 | 14,385 |
| Due after three years | | |
| Total debt securities with contractual maturities | \$23,559 | \$23,607 |

5. Long-Term Debt

Long-term debt consists of the following:

| | De | December 31 | | |
|-------------------------|-------|-------------|--|--|
| | 2001 | 2000 | | |
| | (In | thousands) | | |
| Line of credit | \$ — | \$1,853 | | |
| Non-compete obligations | 895 | 1,463 | | |
| | | | | |
| | 895 | 3,316 | | |
| Less current portion | 452 | 532 | | |
| | | | | |
| | \$443 | \$2,784 | | |
| | _ | | | |

The Company has a \$20.0 million working capital line of credit facility with a Tennessee bank which expires in April 2002. Interest rates for advances under the facility vary from LIBOR plus 1.0% to 1.9% based upon covenants related to total indebtedness and cash flows, (3.3% and 7.8% at December 31, 2001 and 2000, respectively). Advances are collateralized primarily by accounts receivable. The agreement contains, among other things, restrictions that do not allow the payment of dividends, and requires the maintenance of certain levels of net worth and other financial ratios. At December 31, 2001, the Company had \$-0- outstanding under the line and had utilized \$5.2 million of availability for outstanding letters of credit.

Notes to Consolidated Financial Statements (continued)

5. Long-Term Debt (continued)

Maturities of long-term debt are as follows (in thousands):

| 2002 | \$452 |
|------|-------|
| 2003 | 443 |
| | |
| | \$895 |
| | |

Interest payments during 2001, 2000 and 1999 were \$454,000, \$409,000 and \$911,000, respectively, of which \$123,000, \$301,000 and \$71,000 was capitalized.

6. Shareholders' Equity and Stock Options

Preferred Stock — The Board of Directors is authorized to issue, at its discretion, up to 5.0 million shares of preferred stock, par value \$.01. The terms and conditions of the preferred shares are to be determined by the Board of Directors. No shares have been issued to date.

Common Stock Splits — On January 10, 2000, the Board of Directors approved a three-for-two split of the common shares which was distributed on January 28, 2000 to shareholders of record as of January 21, 2000. On February 24, 1999, the Board of Directors approved a two-for-one split of the common shares which was distributed on March 19, 1999 to shareholders of record as of March 12, 1999. Common stock issued and additional paid-in capital have been restated to reflect these splits for all years presented. All common share and per share data included in the consolidated financial statements and notes thereto have been restated to give effect to the stock splits.

Employee Stock Option and Incentive Plan — The Company follows APB Opinion No. 25, Accounting for Stock Issued to Employees, and related Interpretations in accounting for its employee stock options. Under Opinion No. 25, because the exercise price of the Company's employee stock options equals the market price of the underlying stock on the date of grant, no compensation expense is recognized.

At December 31, 1998, the Company had reserved 3.0 million shares of common stock under a Stock Option and Incentive Plan. In February 1999, the Company reserved an additional 1.5 million common shares under the 1999 Stock Option and Incentive Plan, resulting in a total of 4.5 million shares being reserved at December 31, 2000 and 1999. Options issued under the Plans have eight to ten year terms and vest over a four to five year period.

Pro forma information regarding net income and earnings per share is required by SFAS No. 123, *Accounting for Stock Based Compensation*, which also requires that the information be determined as if the Company has accounted for its stock options granted subsequent to December 31, 1994

Notes to Consolidated Financial Statements (continued)

6. Shareholders' Equity and Stock Options (continued)

under the fair value method of that Statement. The fair value for these options was estimated at the date of grant using a Black-Scholes option pricing model with the following weighted-average assumptions for 2001, 2000 and 1999, respectively: risk-free interest rates of 4.7%, 6.5% and 5.2%; dividend ratio of zero; volatility factors of the expected market price of the common stock of 0.5, 0.7 and 0.7; and a weighted-average expected life of the option of seven years.

The Black-Scholes option valuation model was developed for use in estimating the fair value of traded options which have no vesting restrictions and are fully transferable. In addition, option valuation models require the input of highly subjective assumptions, including the expected stock price volatility. Because the Company's stock options have characteristics significantly different from those of traded options, and because changes in the subjective input assumptions can materially affect the fair value estimate, in management's opinion, the existing models do not necessarily provide a reliable single measure of the fair value of its stock options.

For purposes of pro forma disclosures, the estimated fair value of the stock options is amortized to expense over the options' vesting period. The Company's pro forma information follows (in thousands, except per share data):

| | 2001 | 2000 | 1999 |
|---------------------------------|----------|----------|----------|
| Pro forma net income | \$16,654 | \$22,463 | \$14,946 |
| Pro forma net income per share: | | | |
| Basic | \$ 0.77 | \$ 1.07 | \$ 0.74 |
| Diluted | \$ 0.75 | \$ 1.01 | \$ 0.71 |
| | | | |
| | F-19 | | |

Notes to Consolidated Financial Statements (continued)

6. Shareholders' Equity and Stock Options (continued)

A summary of the Company's employee stock option activity and related information for the years ended December 31 follows:

| | 2001 | | 2000 | | 1999 | |
|---|------------------|---|------------------|---|------------------|---|
| | Options (000) | Weighted– Average Exercise Price | Options (000) | Weighted– Average Exercise Price | Options (000) | Weighted– Average Exercise Price |
| Outstanding – beginning of | | | | | | |
| year | 1,264 | \$9 | 1,682 | \$6 | 1,146 | \$4 |
| Granted/converted | 541 | 31 | 198 | 27 | 897 | 7 |
| Exercised | (320) | 6 | (573) | 5 | (336) | 4 |
| Forfeited | (99) | 16 | (43) | 11 | (25) | 4 |
| | | | | | | — |
| Outstanding – end of year | 1,386 | \$ 18 | 1,264 | \$ 9 | 1,682 | \$ 6 |
| _ | | | | | | _ |
| Exercisable at end of year | 354 | \$8 | 357 | \$5 | 490 | \$4 |
| 5 | | | | | | _ |
| Options available for grant | 336 | | 778 | | 933 | |
| | _ | | | | | |
| Weighted-average fair value of options granted during | | | | | | |
| the year | \$17.95 | | \$19.69 | | \$ 5.24 | |
| | | | | | | |

The following table summarizes information about stock options outstanding as of December 31, 2001:

| Range of Exercise Price | Number Outstanding (000) | Weighted– Average Remaining Contractual Life | Weighted– Average Exercise Price | Number Exercisable (000) | Weighted– Average Exercise Price |
|----------------------------|--------------------------------|---|--|--------------------------------|--|
| \$ 2.66 - 7.42 | 695 | 6.5 years | \$ 6.26 | 321 | \$ 5.46 |
| 7.43 - 34.38 | 349 | 9.0 years | 24.99 | 29 | 26.29 |
| 34.39 - 37.41 | 342 | 9.1 years | 34.89 | 4 | 37.41 |
| | · | | | | |
| \$ 2.66 - 37.41 | 1,386 | 7.8 years | \$ 18.05 | 354 | \$ 7.55 |

Non-Employee Director Options — In May 2001, July 2000, May 2000 and May 1999, options to purchase 22,500, 7,500, 15,000 and 22,500 shares of common stock, respectively, were granted to the non-employee directors of the Company at option prices of \$38.13, \$36.38, \$33.75 and \$17.83 per share, respectively.

The options have terms of ten years and are exercisable in installments which vest over two-year periods from the date of grant. At December 31, 2001, 292,500 options are outstanding and will expire in May 2005 through May 2011, unless a non-employee director resigns or is not re-elected, in which event the options expire 90 days after the option holder is no longer a non-employee director.

Notes to Consolidated Financial Statements (continued)

6. Shareholders' Equity and Stock Options (continued)

Employee Stock Purchase Plan — The Company implemented an employee stock purchase plan effective January 1, 1996 at which time participating employees became entitled to purchase common stock through payroll deduction of up to 10% of the employee's annual compensation. The issue price of the common stock is equal to the lesser of (1) 85% of market price on the first trading day of the semi-annual option period or (2) 85% of market price on the last trading day of the semi-annual option period. The Company has reserved 900,000 shares of common stock for issuance pursuant to the plan. At December 31, 2001, approximately 89,000 shares had been issued under the Plan.

Earnings Per Share — The following table sets forth the computation of basic and diluted income per share (in thousands, except per share data):

| | 2001 | 2000 | 1999 |
|---|----------|----------|----------|
| Numerator: | | | |
| Numerator for basic and diluted income per share: | | | |
| Net income | \$19,882 | \$23,445 | \$16,040 |
| | | | |
| Denominator: | | | |
| Denominator for basic income per share- weighted-average shares | 21,547 | 21,074 | 20,072 |
| Effect of dilutive stock options | 701 | 1,161 | 1,110 |
| - | | | |
| Denominator for diluted income per share- adjusted weighted- | | | |
| average shares | 22,248 | 22,235 | 21,182 |
| | | | |
| Basic net income per share: | \$ 0.92 | \$ 1.11 | \$ 0.80 |
| • | | | |
| Diluted net income per share: | \$ 0.89 | \$ 1.05 | \$ 0.76 |
| 1 | | | |

The number of options that could potentially dilute basic earnings per share in the future, but that were not included in the computation of diluted earnings per share because to do so would have been anti-dilutive for the periods presented, were 344,000, 7,000 and 27,000 in 2001, 2000 and 1999, respectively.

Notes to Consolidated Financial Statements (continued)

7. Income Taxes

The Company and Landair entered into a Tax Sharing Agreement in connection with the Spin-off (see Note 2).

The provision for income taxes from continuing operations consists of the following:

| | 2001 | 2000 | 1999 |
|-----------|----------|----------------|---------|
| | | (In thousands) | |
| Current: | | | |
| Federal | \$10,799 | \$10,392 | \$7,509 |
| State | 1,356 | 1,343 | 991 |
| | | | |
| | 12,155 | 11,735 | 8,500 |
| Deferred: | | | |
| Federal | 239 | 2,592 | 1,382 |
| State | (72) | 195 | 68 |
| | | | |
| | 167 | 2,787 | 1,450 |
| | | | |
| | \$12,322 | \$14,522 | \$9,950 |
| | | | |

The historical income tax expense differs from the amounts computed by applying the federal statutory rate of 35% to income before income taxes as follows:

| | 2001 | 2000 | 1999 |
|--|----------|----------------|---------|
| | | (In thousands) | |
| Tax expense at the statutory rate | \$11,271 | \$13,288 | \$9,097 |
| State income taxes, net of federal benefit | 835 | 1,000 | 688 |
| Meals and entertainment | 193 | 357 | 165 |
| Penalties | 37 | _ | _ |
| Tax-exempt interest income | (265) | (123) | _ |
| Other | 251 | | _ |
| | | | |
| | \$12,322 | \$14,522 | \$9,950 |
| | | | |

Notes to Consolidated Financial Statements (continued)

7. Income Taxes (continued)

Deferred income taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. Significant components of the Company's deferred tax liabilities and assets are as follows:

| | December 31 | | |
|---------------------------------------|----------------|-----------|--|
| | 2001 | 2000 | |
| | (In thousands) | | |
| Deferred tax assets: | | | |
| Accrued expenses | \$ 2,264 | \$ 1,177 | |
| Allowance for doubtful accounts | 401 | 372 | |
| Capital lease | _ | 59 | |
| | | | |
| Total deferred tax assets | 2,665 | 1,608 | |
| Deferred tax liabilities: | | | |
| Tax over book depreciation | 4,440 | 3,195 | |
| Research and development expenses | 2,416 | 2,567 | |
| Prepaid expenses deductible when paid | 466 | 523 | |
| Capital lease | 13 | | |
| Other | 710 | 517 | |
| | | | |
| Total deferred tax liabilities | 8,045 | 6,802 | |
| | | | |
| Net deferred tax liabilities | \$(5,380) | \$(5,194) | |
| | | | |

The balance sheet classification of deferred income taxes is as follows:

| | Decen | December 31 | | |
|------------------------|-----------|-------------|--|--|
| | 2001 | 2000 | | |
| | (In tho | usands) | | |
| Current assets | \$ 2,233 | \$ 956 | | |
| Noncurrent liabilities | (7,613) | (6,150) | | |
| | | | | |
| | \$(5,380) | \$(5,194) | | |
| | | | | |

Total income tax payments, net of refunds, during fiscal 2001, 2000 and 1999 were \$8.8 million, \$12.3 million and \$8.1 million, respectively.

Notes to Consolidated Financial Statements (continued)

8. Leases

In September 2000, the Company entered into an agreement with the Rickenbacker Port Authority ("Rickenbacker") to lease a building located near the Company's Columbus hub facility in Columbus, Ohio. At the inception of the lease, the Company made a \$2.0 million loan to Rickenbacker. The lease agreement has a ten year initial term, with two five-year renewal options. The present value of the future minimum lease payments of \$1.0 million (at December 31, 2001) is included in capital lease obligations in the accompanying consolidated balance sheet. The leased building was recorded in property and equipment at \$3.0 million (which represents the present value of minimum lease payments, including the \$2.0 million initial payment, as it is less than the fair value at the inception date). The building is being depreciated over the initial lease term, which is less than the estimated useful life of the building.

SFAS No. 13 requires that a lease meet one or more of four specified criteria in order to be classified as a capital lease. With respect to the Rickenbacker lease, it was classified as a capital lease since the present value of the minimum lease payments, including the guaranteed residual (i.e., the initial \$2.0 million payment), exceeded 90% of the fair value of the property at lease inception.

The Company has a capital lease agreement (with a bargain purchase option) extending to 2008 with the Director of Development of the State of Ohio for its main terminal facility located in Columbus, Ohio. The amounts due under the lease have been included in capital lease obligations. The Company is responsible for all taxes, assessments and other costs of ownership under the lease agreement. The lease also requires, among other things, restrictions on the payment of dividends and the maintenance of certain levels of net worth and other financial ratios. The assets are being amortized over the estimated useful lives of the assets under the assumption that the bargain purchase option will be exercised.

Property and equipment include the following amounts for leases that have been capitalized:

| | Decer | December 31 | | |
|-------------------------------|----------|-------------|--|--|
| | 2001 | 2000 | | |
| | (In the | ousands) | | |
| Land | \$ 2,605 | \$ 2,605 | | |
| Buildings | 6,687 | 6,687 | | |
| Equipment | 2,417 | 2,472 | | |
| | | | | |
| | 11,709 | 11,764 | | |
| Less accumulated amortization | 3,610 | 3,074 | | |
| | | | | |
| | \$ 8,099 | \$ 8,690 | | |
| | | | | |

Notes to Consolidated Financial Statements (continued)

8. Leases (continued)

Amortization of leased assets is included in depreciation and amortization expense.

The Company leases certain facilities under noncancellable operating leases that expire in various years through 2008. Certain of these leases may be renewed for periods varying from one to ten years.

Sublease rental income was \$800,000, \$465,000 and \$773,000 in 2001, 2000 and 1999, respectively, and was included in operating revenue in the accompanying consolidated statements of income. The Company expects to receive aggregate future minimum rental payments under noncancelable subleases of approximately \$165,000.

Landair shares certain facilities leased by the Company, and has been allocated a portion of the rent expense related thereto. At December 31, 2001, the Company had subleases with Landair pursuant to which the Company sublet to Landair (i) a portion of its terminal facility in Indianapolis, Indiana and (ii) a portion of the headquarters of the Company in Greeneville, Tennessee that is leased from the Greeneville-Greene County Airport Authority. The Company subleases the terminal facilities to Landair for consideration based upon the cost of such facilities to the Company and an agreed-upon percentage of usage.

Future minimum rental payments under capital leases and noncancellable operating leases with initial or remaining terms in excess of one year consisted of the following at December 31, 2001:

| | Capital Leases | Operating Leases | |
|---|-------------------|---------------------|--|
| <u>Fiscal Year</u> | (In thousands) | | |
| 2002 | \$ 775 | \$10,868 | |
| 2003 | 775 | 8,272 | |
| 2004 | 775 | 5,382 | |
| 2005 | 775 | 2,809 | |
| 2006 | 775 | 1,479 | |
| Thereafter | 1,696 | 260 | |
| Total minimum lease payments | 5,571 | \$29,070 | |
| Amounts representing interest | (1,099) | | |
| Present value of net minimum lease payments | | | |
| (including current portion of \$464) | \$ 4,472 | | |
| | | | |

Notes to Consolidated Financial Statements (continued)

9. Transactions With Related Parties

Transactions with Landair Corporation

The Company's transportation services are primarily performed by its wholly-owned motor carrier subsidiary. The pricing of transportation services purchased by the Company from Landair is determined based on market prices for similar services and the rates charged by Landair to unrelated parties for similar transportation services.

On July 9, 1998, the Board of Directors of the Company authorized the Spin-off to separate the Company into two publicly-held corporations, one owning and operating the deferred air freight operations and the other owning and operating the truckload operations.

The Spin-off was effected on September 23, 1998 through the distribution to shareholders of the Company of all the outstanding stock of a new truckload holding company, Landair. Pursuant to the Spin-off, the common stock of Landair was distributed on a pro rata basis of one share of Landair common stock for every one share of Company common stock held. Effective with the Spin-off, the Company is the legal entity that continues to own and operate the deferred air freight operations through its operating subsidiaries and Landair is the legal entity that owns and operates the truckload operations through its operating subsidiaries.

In connection with the Spin-off, the Company entered into a TSA with Landair which was effective upon the actual separation of the two companies.

In accordance with the terms included in the TSA, subsequent to the Spin-off in 1998, the Company provided accounts payable, payroll, human resources, employee benefit plan administration, owner-operator settlement, central purchasing, accounting and legal, general administrative, and information technology services to the Company. The Company charged Landair \$662,000, \$1.5 million and \$2.4 million, respectively, during the years ended December 31, 2001, 2000 and 1999 for these services. These charges have been included in salaries, wages and employee benefits in the accompanying statements of operations. Landair provided safety, licensing, permitting and fuel tax, insurance and claims services, recruiting and retention services, and driver training center services to the Company charged the Company \$104,000, \$230,000 and \$455,000, respectively, during the years ended December 31, 2001, 2000 and 1999 for these services. These charges have been included in salaries, wages and employee benefits in salaries, wages and employee services to the Company. The Company charged the Company \$104,000, \$230,000 and \$455,000, respectively, during the years ended December 31, 2001, 2000 and 1999 for these services. These charges have been included in salaries, wages and employee benefits in the accompanying statements of operations.

The Company purchased \$1.7 million, \$2.2 million and \$3.3 million of truckload transportation services from Landair in 2001, 2000 and 1999, respectively.

Notes to Consolidated Financial Statements (continued)

9. Transactions With Related Parties (continued)

The Company's Chairman of the Board and Chief Executive Officer and its Senior Vice-President, General Counsel and Secretary also serve as executive officers and directors of Forward Air.

The charges for services pursuant to the TSA are based on the actual cost of such services and are apportioned based on management's estimate of the approximate amount of time and resources that are expended by any employees that provide services under the TSA. The Company also allocates a portion of the other expenses incurred by departments providing shared services. The amounts billed to Landair and the amounts billed to the Company by Landair are determined based on an allocation of actual costs incurred in the respective departments of the shared services. The actual costs are allocated based on management's estimate of time spent on certain administrative functions, or where determinable, by number of items processed, number of employees, and/or independent contractors for which the services are provided. Management considers the allocations to be reasonable.

Under the terms of the TSA, the majority of shared services have declined significantly since the 1998 separation of the companies and the services were further reduced at December 31, 2001.

As discussed in Note 8, the Company subleases a portion of certain facilities to Landair.

Transactions With Sky Night, LLC

The Company purchases air transportation services from Sky Night, LLC, a limited liability corporation owned by the Company's Chairman and Chief Executive Officer. Included in operating leases is an aircraft leased under a dry lease arrangement which expired in July 1999. Under the terms of the lease agreement, the Company paid the limited liability corporation \$700 per hour of usage subject to a 400 hour per year minimum usage guarantee. The total net amount of rent expense for this lease was \$107,000 in 1999. Upon expiration of the lease agreement, the Company commenced chartering the aircraft on an as-needed hourly basis. The air charter expense totaled \$269,000 and \$185,000 in 2001 and 2000, respectively. In addition, the Company paid salaries and benefits of \$104,000 and \$130,000 for two pilots of the limited liability corporation during 2001 and 2000, respectively.

Notes to Consolidated Financial Statements (continued)

9. Transactions With Related Parties (continued)

During 2001, the Company entered into an agreement to sublease hangar space at its Greeneville, Tennessee headquarters to Sky Night, LLC. The initial term of the sublease is for 12 months, with a one-year renewal option, and the monthly rental rate was determined based on market prices for similar spaces in the area.

10. Commitments and Contingencies

The primary claims in the Company's business are workers' compensation, property damage, auto liability and medical benefits. Most of the Company's insurance coverage provides for self-insurance levels with primary and excess coverage which management believes is sufficient to adequately protect the Company from catastrophic claims. In the opinion of management, adequate provision has been made for all incurred claims up to the self-insured limits, including provision for estimated claims incurred but not reported.

The Company estimates its self-insurance loss exposure by evaluating the merits and circumstances surrounding individual known claims, and by performing hindsight analysis to determine an estimate of probable losses on claims incurred but not reported. Such losses could be realized immediately as the events underlying the claims have already occurred as of the balance sheet dates.

Because of the uncertainty of the ultimate resolution of outstanding claims, as well as uncertainty regarding claims incurred but not reported, it is possible that management's provision for these losses could change materially in the near term. However, no estimate can currently be made of the range of additional loss that is at least reasonably possible.

11. Employee Benefit Plan

The Company has a retirement savings plan (the "401(k) Plan"). The 401(k) Plan is a defined contribution plan whereby employees who have completed ninety days of service, a minimum of 1,000 hours of service and are age 21 or older are eligible to participate. The 401(k) Plan allows eligible employees to make contributions of 2% to 15% of their annual compensation. Employer contributions are made at 25% during 2001, 2000 and 1999 of the employee's contribution up to a maximum of 6% during 2001, 2000 and 1999 of total annual compensation.

Employer contributions vest 20% after two years of service and continue vesting 20% per year until fully vested. The Company's matching contribution included in income from continuing operations for 2001, 2000 and 1999 was approximately \$191,000, \$190,000 and \$146,000, respectively. In connection with the Spin-off, the account balances of Truckload employees were transferred to a Landair plan in a trust-to-trust transfer during 1999.

Notes to Consolidated Financial Statements (continued)

12. Financial Instruments

Off Balance Sheet Risk

At December 31, 2001, the Company had letters of credit outstanding totaling \$5.2 million, all of which guarantee obligations carried on the balance sheet.

Concentrations of Credit Risk

Financial instruments that potentially subject the Company to significant concentrations of credit risk consist principally of cash investments and trade accounts receivable. The Company does not generally require collateral from its customers. Concentrations of credit risk with respect to trade accounts receivable are limited due to the large number of entities comprising the Company's customer base and their dispersion across many different industries.

Fair Value of Financial Instruments

The following methods and assumptions were used by the Company in estimating its fair value disclosures for financial instruments:

Cash and cash equivalents: The carrying amount reported in the balance sheet for cash and cash equivalents approximates its fair value.

Accounts receivable and accounts payable: The carrying amounts reported in the balance sheet for accounts receivable and accounts payable approximate their fair value.

Long-and short-term debt: The carrying amounts of the Company's borrowings under its revolving credit arrangement approximate fair value. The fair value of the Company's long-term debt and capital lease obligations is estimated using discounted cash flow analyses, based on the Company's current incremental borrowing rates for similar types of borrowing arrangements.

Notes to Consolidated Financial Statements (continued)

13. Quarterly Results of Operations (Unaudited)

The following is a summary of the quarterly results of operations for the years ended December 31, 2001 and 2000:

| | 2001 | | | | |
|------------------------|----------|------------------|-----------------------|-------------|--|
| | March 31 | June 30 | September 30 | December 31 | |
| | | (In thousands, e | xcept per share data) | | |
| Operating revenue | \$60,723 | \$56,965 | \$ 53,357 | \$ 56,455 | |
| Income from operations | 9,796 | 8,056 | 6,523 | 7,285 | |
| Net income | 6,165 | 5,018 | 4,127 | 4,573 | |
| Net income per share: | | | | | |
| Basic | \$ 0.29 | \$ 0.23 | \$ 0.19 | \$ 0.21 | |
| Diluted | \$ 0.28 | \$ 0.23 | \$ 0.19 | \$ 0.21 | |
| | | 2000 | | | |
| | March 31 | June 30 | September 30 | December 31 | |
| | | (In thousands, e | xcept per share data) | | |
| Operating revenue | \$49,407 | \$54,058 | \$ 53,703 | \$ 57,739 | |
| Income from operations | 7,371 | 9,766 | 9,758 | 10,407 | |
| Net income | 4,589 | 6,118 | 6,145 | 6,594 | |
| Net income per share: | | | | | |
| Basic | \$ 0.22 | \$ 0.29 | \$ 0.29 | \$ 0.31 | |
| Diluted | \$ 0.21 | \$ 0.28 | \$ 0.28 | \$ 0.30 | |
| | F-' | 30 | | | |

Schedule II — Valuation and Qualifying Accounts

| Col. A | Col. B | Col | Col. C | | Col. E |
|--|--------------------------------------|--|--------------|-------------------------|-----------------------------------|
| | | Addit | Additions | | |
| Description | Balance at Beginning of Period | (1)(2)ChargedChargedto Coststo OtherandAccounts-ExpensesDescribe | | Deductions- Describe | Balance at End of Period |
| | | | (In thousand | ls) | |
| Year ended December 31, 2001: | | | | | |
| Allowance for doubtful accounts | \$ 866 | \$ 892 | \$ — | \$1,009(2) | \$ 749 |
| Allowance for revenue adjustments ⁽¹⁾ | 318 | 1,601 | | 1,601(3) | 318 |
| | | | | | |
| | 1,184 | 2,493 | | 2,610 | 1,067 |
| Year ended December 31, 2000: | | | | | |
| Allowance for doubtful accounts | \$ 595 | \$ 433 | \$ — | \$ 162(2) | \$ 866 |
| Allowance for revenue adjustments ⁽¹⁾ | 323 | 1,258 | | 1,263(3) | 318 |
| L. | | | | | |
| | 918 | 1,691 | | 1,425 | 1,184 |
| Year ended December 31, 1999: | | | | | |
| Allowance for doubtful accounts | \$ 577 | \$ 295 | \$ — | \$ 277(2) | \$ 595 |
| Allowance for revenue adjustments ⁽¹⁾ | 375 | 1,245 | _ | 1,297(3) | 323 |
| | | - | | - | |
| | 952 | 1,540 | | 1,574 | 918 |

(1) Represents an allowance for adjustments to accounts receivable due to disputed rates, accessorial charges and other aspects of previously billed shipments.

(2) Uncollectible accounts written off, net of recoveries.

(3) Adjustments to billed accounts receivable.

EXHIBIT INDEX

| Exhibit No. Und Item 601 of Regulation S-K | | Exhibit No. in Document Where Incorporated by Reference |
|--|--|--|
| 2.1(g) | Distribution Agreement between the Registrant and Landair Corporation | 2.1 |
| 3.1(j) | Restated Charter of the registrant | 3 |
| 3.2(g) | Bylaws of the registrant, as amended | 3.1 |
| 4.1(b) | Form of Landair Services, Inc. Common Stock Certificate | 4.1 |
| 4.2(g) | Form of Forward Air Corporation Common Stock Certificate | 4.1 |
| 4.3(j) | Rights Agreement, dated May 18, 1999, between the registrant and SunTrust Bank, Atlanta, N.A., including the Form of Rights Certificate (Exhibit A) and the Form of Summary of Rights (Exhibit B) | 4 |
| 10.1(f) | Registrant's Restated Employee Stock Purchase Plan | 10 |
| 10.2(e) | Registrant's Amended and Restated Stock Option and Incentive Plan | 10.1 |
| 10.3(b) | Lease Agreement, dated July 27, 1981, between the Greeneville- Greene County Airport Authority and General Aviation of Tennessee, Inc., as assumed by the registrant by agreement, dated May 10, 1988 | 10.18 |
| 10.4(b) | Assignment, Assumption and Release Agreement, dated May 10, 1988, between Greeneville-Greene County Airport, General Aviation, Inc., and the registrant | 10.19 |

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| 10.5(g) | Air Carrier Certificate, effective September 9, 1993, reissued September 21, 1998 | 10.4 |
|----------|---|-------|
| 10.6(c) | Lease between the Director of Development of the State of Ohio and the registrant dated as of October 1, 1993 | 10.24 |
| 10.7(e) | Registrant's Non-Employee Director Stock Option Plan | 10.2 |
| 10.8(g) | Transition Services Agreement between the registrant and Landair Corporation | 10.1 |
| 10.9(g) | Tax Sharing Agreement between the registrant and Landair Corporation | 10.3 |
| 10.10(g) | Amended and Restated Loan and Security Agreement, dated as of September 10, 1998, between First Tennessee Bank National Association and the registrant | 10.5 |
| 10.11(g) | \$20.0 million Amended and Restated Master Secured Promissory Note (Line of Credit), dated as of September 10, 1998, to First Tennessee Bank National Association | 10.6 |
| 10.12(h) | Employment Agreement between the registrant and Bruce A. Campbell | 10.16 |
| 10.13(i) | 1999 Stock Option and Incentive Plan | 10.1 |
| 10.14(i) | Loan and Security Agreement (\$10.0 million Line of Credit), dated as of January 13, 1999 among SunTrust Bank, Nashville, N.A. and the registrant, FAF, Inc. and Forward Air, Inc. (Certain exhibits to this document are omitted from this filing but the registrant will furnish supplemental copies of the omitted materials to the Securities and Exchange Commission (the"Commission") upon request.) | 10.2 |
| 10.15(k) | Cash Incentive Plan | 10.19 |

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| 10.16(l) | First Amendment to the Transition Services Agreement, dated as of February 4, 2000, between the registrant and Landair Corporation | 10.1 |
|----------|---|------|
| 10.17(m) | Non-Qualified Stock Option Agreement dated August 21, 2000 between the registrant and Ray A. Mundy | 10.1 |
| 10.18(a) | Forward Air Corporation Section 125 Plan | |
| 10.19(a) | Second Amendment to the Transition Services Agreement, dated as of December 31, 2001, between Landair Corporation and the registrant | — |
| 21.1(n) | Subsidiaries of the registrant | 21.1 |
| 23.1(a) | Consent of Ernst & Young LLP | _ |

(a) Filed herewith.

(b) Filed as an exhibit to the registrant's Registration Statement of Form S-1, filed with the Commission on September 27, 1993.

(c) Filed as an exhibit to the registrant's Annual Report on Form 10-K for the fiscal year ended December 25, 1993, filed with the Commission on March 25, 1994.

(d) Filed as an exhibit to the registrant's Annual Report on Form 10-K for the fiscal year ended December 31, 1994, filed with the Commission on March 31, 1995.

(e) Filed as an exhibit to the registrant's Quarterly Report on Form 10-Q for the quarterly period ended June 30, 1995, filed with the Commission on August 14, 1995.

(f) Filed as an exhibit to the registrant's Quarterly Report on Form 10-Q for the quarterly period ended September 30, 1995, filed with the Commission on November 14, 1995.

(g) Filed as an exhibit to the registrant's Quarterly Report on Form 10-Q for the quarterly period ended September 30, 1998, filed with the Commission on November 16, 1998.

(h) Filed as an exhibit to the registrant's Annual Report on Form 10-K for the fiscal year ended December 31, 1998, filed with the Commission on March 11, 1999.

(i) Filed as an exhibit to the registrant's Quarterly Report on Form 10-Q for the quarterly period ended March 31, 1999, filed with the Commission on May 17, 1999.

(j) Filed as an exhibit to the registrant's Current Report on Form 8-K filed with the Commission on May 28, 1999.

(k) Filed as an exhibit to the registrant's Annual Report on Form 10-K for the fiscal year ended December 31, 1999, filed with the Commission on March 7, 2000.

(1) Filed as an exhibit to the registrant's Quarterly Report on Form 10-Q for the quarterly period ended March 31, 2000, filed with the Commission on May 5, 2000.

(m) Filed as an exhibit to the registrant's Quarterly Report on Form 10-Q for the quarterly period ended September 30, 2000, filed with the Commission on November 6, 2000.

(n) Filed as an exhibit to the registrant's Annual Report on Form 10-K for the fiscal year ended December 31, 2000, filed with the Commission on April 2, 2001.

EXHIBIT 10.18

FORWARD AIR CORPORATION

SECTION 125 PLAN

- -----

Effective January 1, 2002

FORWARD AIR CORPORATION SECTION 125 PLAN

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FORWARD AND PURPOSE

This Plan is made and adopted by Forward Air Corporation ("Forward Air").

WITNESSETH:

WHEREAS, Forward Air desires to establish the Forward Air Corporation Section 125 Plan (the "Plan"); and

WHEREAS, it is intended that the Plan qualify as a cafeteria plan, an accident and health plan, and a group life insurance plan under Code Sections 79, 105, 106, and 125 and shall be interpreted in a manner consistent with the requirements of Code Sections 79, 105, 106, and 125.

NOW THEREFORE, Forward Air hereby establishes the Plan effective as of January 1, 2002, to provide as follows:

ARTICLE I

DEFINITIONS

The following words and phrases have meanings set forth below, unless a different meaning is plainly required by the context:

"ADMINISTRATOR" means Forward Air Corporation or its successor or successors, which shall have the authority to administer the Plan as provided in Article V.

"BENEFIT DESCRIPTION" means the certificate of coverage, insurance policy, membership handbook, or summary plan description, as applicable, for each benefit or any successor certificate of coverage, insurance policy, membership handbook, or summary plan description listed in Appendix A and such successor documents as the Administrator may designate.

"CHANGE IN STATUS" means a change in status event as defined in Treasury Regulations promulgated under Code Section 125, and to the extent consistent therewith, means the following:

(1) LEGAL MARITAL STATUS. Events that change an Eligible Employee's legal marital status, including marriage, death of spouse, divorce, legal separation, and annulment;

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(2) NUMBER OF DEPENDENTS. Events that change an Eligible Employee's number of Dependents, including birth, death, adoption, and placement for adoption;

(3) EMPLOYMENT STATUS. Any of the following events that change the employment status of the Eligible Employee, the Eligible Employee's spouse, or the Eligible Employee's Dependent: a termination or commencement of employment; a commencement of or return from an unpaid leave of absence; and a change in worksite. In addition, if the eligibility conditions of the Plan or other employee benefit plans of the Employer of the Eligible Employee or the employer of the spouse or Dependent depend on the employment status of that individual and there is a change in that individual's employment status with the consequence that the individual becomes (or ceases to be) eligible, then that change constitutes a change in employment status;

(4) DEPENDENT SATISFIES OR CEASES TO SATISFY THE REQUIREMENTS. Events that cause an Eligible Employee's Dependent to satisfy or cease to satisfy the eligibility requirements for coverage on account of attainment of age, student status, or any similar circumstance; and

(5) RESIDENCE. A change in the place of residence of the Eligible Employee, spouse, or Dependent.

"CODE" means the Internal Revenue Code of 1986, as amended from time to time. Reference to any section or subsection of the Code

includes reference to any comparable or succeeding provisions of any legislation that amends, supplements, or replaces such section or subsection.

"DEPENDENT" means a Participant's legal spouse or any dependent as defined under the applicable benefit.

"EFFECTIVE DATE" means the date on which this Plan is effective, January 1, 2002.

"ELECTION CHANGE" means a Participant's revocation of an election during a Participation Year and new election for the remaining portion of the Participation Year.

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"ELIGIBLE EMPLOYEE" means an Employee who is eligible to participate in any of the benefits listed in Appendix A.

"EMPLOYEE" means any person who is classified by the Employer as an employee of the Employer and who is receiving remuneration for personal services rendered to the Employer, excluding any individual whom the Employer classifies as a contract employee, an independent contractor or an employee of a contractor or an independent contractor, a nonresident alien, or covered by a collective bargaining agreement (unless that agreement, by a specific reference to this Plan or to one of the benefits offered under this Plan, provides for coverage under this Plan and/or one of the benefits offered under this Plan. These groups of individuals are excluded from coverage under this Plan based on the Employer's classification even if the Internal Revenue Service or any other agency or court determines that the Employer's classification was incorrect or reclassifies that individual as an employee for employment tax purposes or for any other purpose.

"EMPLOYER" means Forward Air Corporation ("Forward Air"), all subsidiaries and affiliates of Forward Air that would be treated as a single employer under Code Sections 414(b) and (c), and any Participating Employers.

"ERISA" means Public Law 93-406, the Employee Retirement Income Security Act of 1974, 29 U.S.C. ss. 1001 et seq., as amended.

"FLEXIBLE PAY" means the amount of a Participant's compensation that, pursuant to Section 4.1, is applied on behalf of the Participant to pay his Premiums for Pre-Tax Benefits or that (to the extent not otherwise applied) he may elect to receive as additional cash compensation. For each Participation Year, the maximum amount of Flexible Pay available to any Participant for application to his Premiums under the Plan shall be the sum of the costs of all Pre-Tax Benefits available to any Participant under the Plan.

"FMLA LEAVE" means a leave of absence that the Employer is required to allow by the terms of the Family and Medical Leave Act.

"HEALTH BENEFITS" means for purposes of COBRA continuation coverage under Code Section 4980B or ERISA Section 601 et seq., a "group health plan" as defined in ERISA Section 607(1). For purposes of FMLA Leave, "Health Benefits" means a "group health plan" as defined in Section 104(c)(1) of the Family and Medical Leave Act of 1993, 29 U.S.C. ss.ss. 2601 et. seq. For all other purposes under this

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Plan, the term "Health Benefits" means a "health plan" within the meaning of proposed Treasury Regulation Section 1.125-2, Q&A-6, comparable or succeeding provisions of any proposed regulations that amend, supplement, or replace such section or parallel provisions of final regulations issued pursuant to Code Section 125.

Care Benefit Plan.

"PARTICIPANT" means an Eligible Employee who has commenced participation in the Plan and has not terminated participation as provided in Section 2.1 with respect to all benefits other than the cafeteria plan benefits and as provided in Section 3.1 with respect to the cafeteria plan benefits.

"PARTICIPATING EMPLOYER" means any other corporations or entities that adopt this Plan in accordance with Section 8.12.

"PARTICIPATION YEAR" with respect to any Participant means the twelve-month period beginning on February 1 and ending on the following January 31.

"PLAN" means the Forward Air Corporation Section 125 Plan as set forth herein, together with any and all amendments and supplements thereto.

"PLAN YEAR" means the twelve-month period beginning each January 1 and ending on the following December 31.

"PREMIUMS" means the amount the Participant is required or elects to pay for the benefits under the Plan.

"PRE-TAX BENEFITS" means the benefits a Participant may elect to receive on a pre-tax basis through the Plan and that are listed in Appendix A.

ARTICLE II

ELIGIBILITY, PARTICIPATION, AND BENEFITS

2.1 GENERAL. With respect to each of the benefits offered under the Plan, the applicable Benefit Description shall determine an Eligible Employee's or Dependent's:

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(A) Eligibility to participate;

(B) Commencement, recommencement, and termination of participation; and

(C) Terms of Coverage.

2.2 INCORPORATION BY REFERENCE. This Plan shall constitute the Plan document for each of the benefits listed in Appendix A. The terms of the Benefit Descriptions are incorporated into this Plan as if those terms were fully set forth in this Plan document.

2.3 PREMIUMS. The Participant shall pay on a pre-tax basis the cost (if any) of any Pre-Tax Benefit he chooses under this Plan. The Participant shall pay on an after-tax basis the cost (if any) of any other benefits he chooses under this Plan.

ARTICLE III

PARTICIPATION AND ENROLLMENT

3.1 PARTICIPATION.

(A) COMMENCEMENT OF PARTICIPATION. An Eligible Employee shall commence (or recommence) participation in the Plan on the later of the Effective Date or the date he commences or recommences participation in any of the benefits listed in Appendix A.

(B) NO AFTER-TAX OPTION FOR PRE-TAX BENEFITS. If an Eligible Employee chooses to participate in a Pre-Tax Benefit and if the Eligible Employee is receiving remuneration from the Employer from which Premiums can be deducted, the Eligible Employee shall be deemed to have elected to pay the Premium for that Pre-Tax Benefit on a pre-tax basis through the Plan. An Eligible Employee shall not have the option of paying the Premium for any of the Pre-Tax Benefits on an after-tax basis unless the individual is not receiving remuneration from the Employer from which the Premiums may be deducted. Otherwise, all such Premiums for Pre-Tax Benefits must be paid on a pre-tax basis under this Plan.

(C) TERMINATION OF PARTICIPATION. A Participant shall continue to participate in the Plan until the Participant terminates participation in all of the benefits offered under the Plan. However, any such Participant

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who otherwise would terminate participation may elect to remain a Participant under the limitations and conditions set forth in Section 3.6.

(D) TERMS AND CONDITIONS OF PARTICIPATION. Additional terms and conditions governing eligibility for, participation and termination of participation in, and the terms of each of the benefits offered under the Plan are set forth in the applicable Benefits Description.

3.2 ENROLLMENT. An Eligible Employee may enroll in, re-enroll in, or change his or her benefit elections by submitting to the Administrator an enrollment form that specifies the benefits he has chosen for the Participation Year, which will constitute his agreement to use the necessary part of his Flexible Pay or other compensation to pay any Premiums and that meets such other standards for completeness and accuracy the Administrator establishes. The enrollment form must be submitted during an enrollment period described in Section 3.4 below. A Participant's enrollment form shall not be effective before the date such form is submitted to the Administrator. An Eligible Employee may not enroll in a benefit unless he meets the eligibility requirements applicable to that benefit.

3.3 TERMINATION OF ENROLLMENT. A Participant who enrolls in any of the Pre-Tax Benefits must maintain that coverage in effect until the end of the Participation Year, except that any enrollment form submitted by a Participant in accordance with this Article III shall remain in effect until the earlier of:

(A) The date the Participant terminates participation in all of the benefits provided under the Plan;

(B) The effective date (as determined by the Administrator) of a subsequently filed enrollment form as provided in Section 3.4; or

(C) The date the Plan no longer offers any benefits.

3.4 ENROLLMENT PERIODS.

(A) INITIAL ENROLLMENT PERIOD. An Eligible Employee shall have an initial enrollment period that begins on the first day he becomes an Employee. An Eligible Employee's initial enrollment period ends on the first day of the month after the date (or on the date) the Eligible Employee completes 90 consecutive days of employment as an Eligible Employee. Enrollment forms submitted during an initial enrollment period are effective as of the last day of the initial enrollment period.

(B) FAILURE TO ENROLL - INITIAL ENROLLMENT. An Eligible Employee who fails to return a completed enrollment form to the Administrator on

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or before the specified due date for his initial enrollment period shall be deemed to have elected for the remainder of the Participation Year to receive the same benefits (if any) as the Eligible Employee received from the Employer during the preceding Participation Year. Thus, a newly hired Employee who fails to return a completed enrollment form before the end of his initial enrollment period will be deemed to have elected not to participate in the Plan and shall receive no benefits under the Plan for the remainder of the Participation Year. Likewise, an Employee who, prior to his initial enrollment period, received none of the benefits offered under the Plan and who fails to return a completed enrollment form before the end of his initial enrollment period will be deemed to have elected not to participate in the Plan and shall receive no benefits under the Plan for the remainder of the Participation Year.

(C) ANNUAL ENROLLMENT PERIOD. Each Eligible Employee shall have an annual enrollment period during which to make elections for each Participation Year. The Administrator will designate an annual enrollment period for each Participation Year before the first day of that Participation Year. The annual enrollment period for any Participation Year shall terminate on the date specified by the Administrator, but not later than the last day of the immediately preceding Participation Year. Enrollment forms submitted during an annual enrollment period shall be effective on the first day of the next Participation Year.

(D) FAILURE TO ENROLL - ANNUAL ENROLLMENT. An Eligible Employee failing to return a completed enrollment form to the Administrator on or before the specified due date for an annual enrollment period for any subsequent Participation Year shall be deemed to have made the same benefit choices (if any) as were in effect just before the end of the preceding Participation Year. A Participant shall also be deemed to have authorized the Administrator to withhold from his compensation an amount of Flexible Pay or other compensation equal to his Premiums for the benefits chosen.

(E) SPECIAL ENROLLMENT PERIOD. If a Participant incurs a special enrollment event as defined below, then with respect to the Health Plan only, the Participant will have a special enrollment period that begins on the date of the special enrollment event and ends 30 days later. Enrollment forms submitted during a special enrollment period shall be effective as of the first day of the calendar month coinciding with or immediately following the date the special enrollment form is submitted; except that in the case of a Dependent's birth, such form shall be effective as of the date of the birth; and in the case of a Dependent's

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adoption or placement for adoption, such form shall be effective as of the date of such adoption or placement for adoption.

(1) SPECIAL ENROLLMENT EVENT: LOSING OTHER COVERAGE. An Eligible Employee who is not enrolled in the Health Plan (or a Dependent of such an Eligible Employee if the Dependent is eligible but not enrolled in the Health Plan) may enroll in the Health Plan if the following conditions are met:

(I) The Eligible Employee or Dependent was covered under a group health plan or had health insurance coverage at the time coverage was previously offered to the Eligible Employee or Dependent.

(II) The Eligible Employee or Dependent stated in writing at the time coverage was previously offered to the Eligible Employee or Dependent that coverage under a group health plan or health insurance coverage was the reason the Eligible Employee declined enrollment.

(III) The Eligible Employee's or Dependent's coverage described in paragraph (i):

(A) Was under a COBRA continuation provision and the coverage under such provision was exhausted; or

(B) Was not under such a provision and either the coverage was terminated as a result

of loss of eligibility for coverage (including as a result of legal separation, divorce, death, termination of employment, or reduction in the number of hours of employment), or contributions toward such coverage were terminated by the sponsor (reasons that are not acceptable are failure to pay on a timely basis or termination of other coverage for cause (such as making a fraudulent claim or an intentional misrepresentation of a material fact in connection with said plan)).

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(2) SPECIAL ENROLLMENT EVENT: NEW DEPENDENTS. If an individual becomes a Dependent of an Eligible Employee through marriage, birth, adoption, or placement for adoption, the Dependent (or, if the Eligible Employee is not otherwise enrolled, the Eligible Employee) may be enrolled in the Health Plan as a Dependent and/or Eligible Employee. In the case of the birth or adoption of a child, the spouse of the Eligible Employee if the spouse is otherwise eligible for coverage.

(3) EFFECTIVE DATE OF COVERAGE. Enrollment forms submitted during a special enrollment period shall be effective as of the first day of the calendar month coinciding with or immediately following the date the special enrollment form is submitted except that:

(I) In the case of marriage, coverage will be effective as of the date the completed request is received;

(II) In the case of a Dependent's birth, coverage will be effective as of the date of the birth; and

(III) In the case of a Dependent's adoption or placement for adoption, coverage will be effective as of the date of such adoption or placement for adoption.

(F) CHANGE IN STATUS ENROLLMENT PERIOD. If a Participant incurs a Change in Status, and the consistency rules in Section 3.4(g) have been met, such Participant shall have a Change in Status enrollment period that begins on the date of such event and terminates 30 days following such event. If the Change in Status event results in the individual gaining or losing coverage under a spouse's or a Dependent's employer's plan, then the 30-day Change in Status enrollment period will not begin until the date the individual gains or loses such other coverage. Enrollment forms submitted during a Change in Status enrollment period shall be effective as of the first day of the calendar month coinciding with or immediately following the date the Change in Status enrollment form is submitted.

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(G) CONSISTENCY RULES FOR CHANGE IN STATUS. The enrollment change under Section 3.4(f) must be on account of and correspond with the Change in Status that affects eligibility for coverage. A Change in Status that affects eligibility for coverage also includes a Change in Status that results in an increase or decrease in the number of an Eligible Employee's family members or Dependents who may benefit from coverage.

(1) CONSISTENCY RULE - ACCIDENT OR HEALTH INSURANCE COVERAGE - ENROLLMENT CHANGE ONLY FOR AFFECTED DEPENDENT. If the Change in Status is the Eligible Employee's divorce, annulment, or legal separation from a spouse, death of a spouse or Dependent, or a Dependent ceasing to satisfy the eligibility requirements for coverage, an Eligible Employee's election under the Plan to cancel accident or health insurance coverage (as that term is used in Treas. Reg. ss. 125-4(c)(3)(iii)) for any individual other than the spouse involved in the divorce, annulment, or separation; the deceased spouse or Dependent; or the Dependent that ceased to satisfy the eligibility requirement for coverage shall not satisfy the consistency rules.

(2) GAINING ELIGIBILITY UNDER FAMILY MEMBER'S PLAN. If an Eligible Employee, spouse, or Dependent gains eligibility for coverage under a family member's plan as a result of a change in marital status or a change in employment status, an Eligible Employee's election under the Plan to cease or decrease coverage for that individual under the Plan shall not satisfy the consistency rules unless the coverage for that individual becomes applicable or is increased under the family member's plan.

(3) COBRA CONTINUATION COVERAGE. If the Eligible Employee, spouse, or Dependent becomes eligible for continuation coverage under the Health Plan as provided in Code Section 4980B or any similar state law, the Participant may choose to increase payments under the Plan to pay for the continuation coverage.

(H) CHANGE IN ENROLLMENT - JUDGMENT, DECREE, OR ORDER. This Section 3.4(h) applies in the case of a judgment, decree, or order resulting from a divorce, legal separation, annulment, or change in legal custody that meets the requirements of a qualified medical child support order ("QMCSO") as defined in ERISA Section 609 that requires health

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coverage for an Eligible Employee's child or for a foster child who is a Dependent of the Eligible Employee. The Eligible Employee may:

(1) Change his enrollment to provide coverage for the child if the QMCSO required coverage for the child under the Health Plan; or

(2) Make a change to cancel coverage for the child if the QMCSO required the spouse, former spouse, or other individual to provide coverage for the child, and such coverage is provided for the child pursuant to the QMCSO.

An Eligible Employee must make any enrollment change pursuant to this Section 3.4(h) within 31 days after the order is approved by the plan to which the order applies.

(I) MEDICARE, MEDICAID, OR OTHER COVERAGE SPONSORED BY A GOVERNMENTAL OR EDUCATIONAL INSTITUTION.

(1) GAINING COVERAGE UNDER MEDICARE OR MEDICAID. If an Eligible Employee, spouse, or Dependent is enrolled in the Health Plan and becomes enrolled under Part A or Part B of Title XVIII of the Social Security Act (Medicare) or Title XIX of the Social Security Act (Medicaid), other than coverage consisting solely of benefits under Section 1928 of the Social Security Act (the program for distribution of pediatric vaccines), the Eligible Employee may make a prospective enrollment change to cancel or reduce coverage under the Health Plan for that Eligible Employee, spouse, or Dependent.

(2) LOSING MEDICARE, MEDICAID, OR OTHER COVERAGE SPONSORED BY A GOVERNMENTAL OR EDUCATIONAL INSTITUTION. In addition, if an Eligible Employee, spouse, or Dependent who has been entitled to such coverage under Medicare, Medicaid, or other coverage sponsored by a governmental or educational institution (such as a state children's health insurance program) loses eligibility for such coverage, the Eligible Employee may make a prospective enrollment change to commence or increase coverage of that Eligible Employee, spouse, or Dependent under the Health Plan.

(3) ENROLLMENT CHANGES. An Eligible Employee must make any enrollment changes pursuant to this

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Section 3.4(i) within 31 days after the Eligible Employee, spouse, or Dependent gains or loses coverage (as applicable) as described in paragraphs (1) and (2) above.

(J) CHANGE IN ENROLLMENT - FMLA LEAVE. If the Participant takes FMLA Leave, the Participant may revoke his Pre-Tax Benefit enrollments within 14 days of taking leave or before the end of the leave, whichever is earlier. The Participant also may choose to be reinstated in his enrollments under the Plan when the Participant returns from FMLA Leave. Before beginning unpaid FMLA Leave, the Participant may prepay on a pre-tax or after-tax basis the Premiums for a Pre-Tax Benefit that would be due during the FMLA Leave for coverage under the Health Benefits. However, the Participant may not prepay Premiums that would be due for a future Participation Year. Alternatively, the Participant may choose to have these Premiums deducted from any sick pay or vacation pay the Participant receives during the FMLA Leave on an after-tax basis.

3.5 LIMITATION ON ENROLLMENT CHANGES. A Participant's right to enroll in certain benefit coverage shall be additionally limited to the extent such rights are limited in the applicable benefit or in rules adopted by the Administrator pursuant to a written procedure. Furthermore, a Participant shall not be entitled to revoke an enrollment choice after a Participation Year has commenced and to make a new enrollment choice with respect to the remainder of the Participation Year except as provided in Section 3.4.

3.6 COBRA COORDINATION. Any Participant or Dependent who is a qualified beneficiary (as defined in Code Section 4980B(g)(1) or ERISA Section 607(3)) and is actually participating in the Health Benefits on the date of qualifying event (as defined in Code Section 4980B(f)(3) or ERISA Section 603) shall have the right to choose the continuation group health coverage that is required under Code Section 4980B or ERISA Sections 601 et seq. Such continuation coverage shall be provided by the Health Benefits in the manner provided in the applicable Benefit Description. Any such qualified beneficiary actually choosing such continuation coverage will, during the period of such coverage, have the same right as Participants to change his enrollments under the Health Benefits.

ARTICLE IV

CONTRIBUTIONS

4.1 CONTRIBUTIONS WITHHELD. Each Participant shall be deemed to have authorized the Administrator to withhold from his compensation for the Participation

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Year an amount of Flexible Pay or other compensation equal to his Premiums for the benefits elected for such Participation Year.

(A) EQUAL INSTALLMENTS. Any amounts that are withheld from a Participant's compensation pursuant to this Section shall be withheld in approximately equal installments during the Participation Year as the Administrator designates.

(B) COMPENSATION PAYABLE OVER LESS THAN ONE YEAR. For an Eligible Employee whose compensation during the year is payable to him over a period of time less than a year, Flexible Pay amounts will be withheld in approximately equal installments over such period.

(C) PARTICIPATION DURING PARTICIPATION YEAR. If an Eligible Employee becomes a Participant after the beginning of the first pay

period of the Participation Year, the amount withheld from his compensation during such year shall be a pro rata share of the amount that would have been withheld had he been a Participant in the Plan as of the beginning of the Participation Year.

4.2 CARRYOVER PROHIBITED. In no event may an Eligible Employee carry over unused Flexible Pay from one Participation Year to the next. An Eligible Employee may not use contributions for one Participation Year to purchase Pre-Tax Benefits that will be provided in a subsequent Participation Year.

4.3 ENROLLMENT. An Eligible Employee's enrollment under Section 4.1 to authorize withholding of Flexible Pay shall be made on an enrollment form submitted in accordance with Section 3.2.

4.4 PREMIUM REBATES AND POLICY DIVIDENDS. The Administrator, in its sole discretion, may pay to Participants reasonable premium rebates and policy dividends with respect to benefits provided under the Plan. Any such rebates or dividends must be paid before the close of the 12-month period immediately following the year to which such rebate and dividend relates.

4.5 EFFECT OF CHANGE IN DEPENDENT STATUS. If a Participant makes an enrollment change during the Participation Year pursuant to Section 3.4, then in accordance with written rules adopted by the Administrator, appropriate adjustments shall be made in the amount withheld from or added to the Participant's pay for the balance of the Participation Year to reflect any changes in the Participant's enrollments under the Plan.

4.6 CASH BENEFIT. Any Flexible Pay not expended to purchase Pre-Tax Benefits shall be considered a cash benefit under the Plan payable to the Participant.

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4.7 COST CHANGES.

(A) AUTOMATIC CHANGES. If the cost of a benefit under the Plan increases or decreases during the Participation Year, a corresponding change will automatically be made in the Participants' Premiums under the Plan.

(B) SIGNIFICANT COST INCREASES/DECREASES. If the Administrator determines that the cost of a Pre-Tax Benefit or of a benefit package option significantly increases or decreases during a Participation Year, the Administrator may permit Participants either to make a corresponding prospective increase in their Premiums or to revoke their enrollment choice and, in lieu thereof, to receive on a prospective basis coverage under another Pre-Tax Benefit or benefit package option providing similar coverage. If another Pre-Tax Benefit or benefit package option does not provide similar coverage, the Administrator may permit Participants to cancel coverage. If there is a significant decrease in the cost of a Pre-Tax Benefit or benefit package option, all Eligible Employees shall be given the right to enroll in the Plan at that time, regardless of whether they have declined enrollment in the past.

4.8 COVERAGE CHANGES.

(A) SIGNIFICANT IMPROVEMENT/CURTAILMENT. If the coverage under a Pre-Tax Benefit or benefit package option is significantly improved or curtailed or if a new benefit package option is offered during a Participation Year, the Administrator may permit affected Participants to revoke such Pre-Tax Benefit enrollment choice under the Plan. In that case, each affected Participant must make a new enrollment on a prospective basis for coverage under another Pre-Tax Benefit or benefit package option providing similar coverage. Coverage under the Health Plan is significantly curtailed only if there is an overall reduction in coverage provided to Participants under the Health Plan so as to constitute reduced coverage to Participants generally. If the coverage under a Pre-Tax Benefit or benefit package option is significantly curtailed resulting in a loss of coverage, the Administrator may permit Participants to cancel coverage. A loss of coverage shall mean a complete loss of coverage under the Pre-Tax Benefit or benefit package option, such as a health maintenance organization ceasing to be available in the area where the Participant, his spouse, or Dependent reside; losing all coverage by reason of an overall lifetime or annual limitation; a substantial decrease in medical care providers; a reduction in the benefits for a specific type of medical condition or treatment with respect to which the Participant, the Participant's spouse, or Dependent

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is currently in a course of treatment; or any other similar fundamental loss of coverage as determined by the Administrator.

(B) ADDITION OR ELIMINATION OF BENEFIT PACKAGE OPTION PROVIDING SIMILAR COVERAGE. If during a Participation Year, the Plan adds a new Pre-Tax Benefit or if a benefit package option or other coverage option is added to an existing Pre-Tax Benefit (or if an existing benefit package option or other coverage option is eliminated from an existing Pre-Tax Benefit or a Pre-Tax Benefit is eliminated from the Plan), the Administrator may permit affected Participants to choose the newly added option or Pre-Tax Benefit (or choose another option or Pre-Tax Benefit if an option or Pre-Tax Benefit has been eliminated) prospectively on a pre-tax basis and make corresponding enrollment changes with respect to the other benefit package options providing similar coverage.

(C) CHANGE IN COVERAGE UNDER OTHER EMPLOYER'S PLAN. A Participant may make a prospective enrollment change that is on account of and corresponds with a change made under another employer's plan if:

(1) ELECTIVE CHANGE UNDER OTHER PLAN. A cafeteria plan or qualified benefits plan permits an election change that would be permitted under the cafeteria plan regulations; or

(2) DIFFERENT PERIODS OF COVERAGE. The Participation Year under the Plan is different from the period of coverage under the cafeteria plan or qualified benefits plan.

ARTICLE V

ADMINISTRATION

5.1 ALLOCATION OF RESPONSIBILITY. The following persons shall have only those powers, duties, responsibilities, and obligations specifically given or delegated to them under the Plan.

(A) Forward Air shall have the sole authority to appoint and remove the Administrator, and to amend or terminate the Plan in whole or in part.

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(B) The Administrator shall have the sole responsibility for administering the Plan, which responsibility is specifically described herein.

5.2 ADMINISTRATION. The Plan shall be administered by the Administrator which may appoint or employ persons to assist in administering the Plan and may appoint or employ any other agents it deems advisable, including legal counsel, actuaries, auditors, bookkeepers, and recordkeepers to serve at the Administrator's direction.

5.3 EXPENSES. All usual and reasonable expenses of the Plan and the Administrator may be paid by the Employer, but the Employer shall not be obligated to do so.

5.4 DENIAL OF CLAIMS. The Administrator, or a party designated by the Administrator, shall make all determinations as to the right of any person to

payment or reimbursement under the Plan. If an assertion of any such right by a Participant or Dependent is wholly or partially denied, the Administrator, or the designated party, will provide such claimant written notice within 90 days after receipt of the claim, unless circumstances warrant an extension of time not to exceed an additional 90 days, setting forth:

(A) The specific reason or reasons for such denial;

(B) Specific reference to pertinent Plan provisions on which the denial is based;

(C) A description of any additional material or information the claimant must submit to perfect the claim and an explanation of why such material or information is necessary; and

(D) A description of the Plan's claims review procedure. The review procedure is available on written request by the claimant to the Administrator, or the designated party, within 60 days after receipt by the claimant of written notice of the denial of the claim.

5.5 CLAIMS REVIEW PROCEDURE.

(A) REQUEST FOR RECONSIDERATION. Any Participant, former Participant, or beneficiary of either, who has been denied a benefit by a decision of the Administrator pursuant to Section 5.4 is entitled to request that the Administrator give further consideration to his claim by filing with the Administrator a written request for a review of the denial of his claims. The claimant shall file with the Administrator such

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request, together with a written statement of the reasons why the claimant believes his claim should be allowed, no later than 60 days after the claimant receives the written notification provided for in Section 5.4. As a condition of coverage and of receiving benefits under the Plan, each Participant or beneficiary agrees that requests for review received by the Administrator more than 60 calendar days after the date of receipt of the claim denial will not be considered. No legal recourse will be available after this period. The claimant should include in his written appeal the following information to support his claim for benefits:

(1) A list of which issues, if any, in the claim denial that he chooses to contest and that he wishes the Administrator to review on appeal;

(2) His position on each issue;

(3) Any additional facts that he believes support his position on each issue; and

(4) Any legal or other arguments he believes support his position on each issue.

He may, if he chooses, obtain legal counsel, and he may examine any related Plan documents.

(B) FINAL DECISION. The Administrator shall make a final decision as to the allowance of the claim within sixty (60) days of receipt of the request for review (unless there has been an extension of sixty (60) days due to special circumstances, provided the Administrator communicates to the claimant the delay and the special circumstances occasioning it within the sixty (60) day period). Such communication shall be written in a manner calculated to be understood by the claimant and shall include specific reasons for the decision and specific references to the pertinent Plan provisions on which the decision is based. If the decision on review is not furnished within the time period(s) set out above, the claim will be deemed denied on review.

(C) FURTHER ACTIONS. No legal action related to the Plan to

recover benefits or with respect to any other matter related to the Plan may be commenced before the claimant has timely exhausted the claim and claim review procedures described above. In no event may any such action be brought more than two (2) years after the claim was first

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incurred or after the occurrence of the event on which the claim is based, whichever is earlier.

5.6 OTHER ADMINISTRATIVE POWERS AND DUTIES. The Administrator shall have such powers and duties necessary to discharge its functions hereunder, including the discretionary power to:

(A) construe and interpret the Plan, decide all questions of eligibility for participation or benefits and determine the amount, manner, and time of payment of any benefit or reimbursement hereunder;

(B) prescribe procedures to be followed by Participants choosing benefit coverages or filing applications for reimbursements;

(C) prepare and distribute, in such manner as the Administrator determines to be appropriate, information explaining the Plan;

(D) receive from Employees, agents, and Participants such information as is necessary to properly administer the Plan;

(E) receive, review, and keep on file (as it deems convenient or proper) reports of the receipts and disbursements of the Plan;

(F) appoint or employ individuals or other parties to assist in administering the Plan and any other agents it deems advisable, including accountants, legal counsel, bookkeepers, and recordkeepers; and

(G) designate or employ persons to carry out any of the Administrator's fiduciary duties or responsibilities under the Plan.

The foregoing list is not intended to be complete or all-inclusive. The Administrator shall have all powers, whether or not expressly authorized, that it may deem necessary, desirable, or proper for the supervision and administration of the Plan.

5.7 RULES AND DECISIONS. The Administrator may adopt such written rules and procedures as it deems necessary, desirable, or appropriate to administer the Plan. When making a determination or calculation, the Administrator shall be entitled to rely on information furnished by a Participant, a Dependent, the duly authorized representative of a Participant or Dependent, or the legal counsel of the Administrator.

5.8 FORMS AND REQUESTS FOR INFORMATION. The Administrator may require a Participant to complete and file such forms as are provided for herein and all other

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forms prescribed by the Administrator, and to furnish all pertinent information requested by the Administrator. The Administrator may rely on all such information, including the Participant's current mailing address.

ARTICLE VI

AMENDMENT OF THE PLAN

Forward Air shall have the right at any time by instrument in writing, duly executed by an officer of Forward Air, to modify, alter or amend the Plan in whole or in part, provided, however, that no such amendment shall diminish or eliminate any claim for any benefit to which a Participant shall have become entitled before such amendment. Notwithstanding the foregoing, Forward Air shall have the limited right to amend the Plan at any time, retroactively or otherwise, in such respects and to such extent as may be necessary to fully qualify it as a "cafeteria plan" under Code Section 125, and if and to the extent necessary to accomplish such purpose, may by such amendment decrease or otherwise affect benefits to which Participants may already have become entitled.

ARTICLE VII

TERMINATION OF THE PLAN

The Plan herein provided has been established by Forward Air with the intent that it shall be continued in operation indefinitely. However, Forward Air reserves the right at any time to terminate the Plan.

ARTICLE VIII

MISCELLANEOUS

8.1 EMPLOYMENT RIGHTS. Under no circumstances shall the terms of employment of any Participant be modified or in any way affected hereby. The Plan shall not constitute a contract of employment nor afford any individual any right to be retained in the employ of the Employer.

8.2 SPENDTHRIFT CLAUSE. To the extent permitted by law, Participants are prohibited from anticipating, encumbering, alienating or assigning any of their rights, claims or interest in the Plan, and no undertaking or attempt to do so shall in any way bind the Administrator or be of any force or effect whatsoever. Furthermore, to the extent permitted by law, no such rights, claims, or interest of a Participant in this Plan

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shall in any way be subject to such Participant's debts, contracts, or engagements, nor to attachment, garnishment, levy, or other legal or equitable process. Notwithstanding anything herein to the contrary and to the extent permissible under applicable law, a Participant's interest hereunder is subject to all bona fide and existing debts owed by such Participant to the Plan.

8.3 NO GUARANTEE OF NONTAXABILITY. The Plan is designed and is intended to be operated as a group life insurance plan, an accident and health plan, and a cafeteria plan, under Code Sections 79, 105, 106, and 125. Nonetheless, neither the Employer nor the Administrator shall in any way be liable for any taxes or other liability incurred by a Participant or anyone claiming through him by virtue of participation in the Plan. The Plan does not prohibit the payment of taxable benefits under the Plan.

8.4 CAFETERIA PLAN NONDISCRIMINATION. In accordance with and to the extent it is consistent with Code Section 125:

(A) The Plan is intended not to discriminate in favor of "highly compensated individuals" as to eligibility to participate or in favor of "highly compensated participants" as to contributions and benefits nor to provide more than 25% of all statutory nontaxable benefits to "key employees" (as defined in Code Section 414(i));

(B) With respect to any Health Benefits provided through the Plan, contributions under the Plan on behalf of each Participant are intended to include an amount that either:

(1) Equals 100 percent of the cost of the Health Benefits coverage under the Plan of the majority of the "highly compensated participants" similarly situated; or

(2) Equals or exceeds 75% of the cost of the Health Benefits coverage of the Participant (similarly situated) having the highest Health Benefits coverage under the Plan; (C) Contributions or benefits under the Plan in excess of those described in Section 8.4(b) are intended to bear a uniform relationship to compensation.

If, in the operation of the Plan, the standards described above are not met (or are in danger of not being met), then, notwithstanding any other provision contained herein,

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the Administrator shall reduce or adjust such contributions and/or benefits under the Plan as may be necessary to assure that, in the judgment of the Administrator, the Plan thereafter will meet the standards described above. All rules, procedures, and decisions of the Administrator shall be adopted, made, and/or applied in such fashion that they do not discriminate in favor of "highly compensated individuals," "highly compensated participants," or "key employees" contrary to Code Section 125.

8.5 HEALTH CARE NONDISCRIMINATION. In accordance with Code Section 105(h), the Health Plan is intended not to discriminate in favor of "highly compensated individuals (as defined in Code Section 105(h)(5)) as to eligibility to participate or as to benefits. If, in the operation of the Health Plan, these standards are not met (or are in danger of not being met), then, notwithstanding any other provision contained herein, the Administrator shall reduce or adjust such contributions and/or benefits under the Health Plan as may be necessary to assure that, in the judgment of the Administrator, the Health Plan thereafter will meet the standards described above. All rules, procedures, and decisions of the Administrator shall be adopted, made, and/or applied in such fashion that they do not discriminate in favor of "highly compensated employees" contrary to Code Section 105(h).

8.6 DELEGATION OF AUTHORITY. Whenever Forward Air, the Employer, or the Administrator under the terms of this Plan is permitted or required to do or perform any act, matter or thing, it shall be done and performed by any officer or individual thereunto duly authorized by Forward Air, the Employer, or the Administrator.

8.7 HEADINGS AND CONSTRUCTION. The headings of sections and subsections are for ease of reference only and shall not be construed to limit or modify the detailed provisions herein. As used in the Plan, the masculine gender includes the feminine gender, and the singular includes the plural, unless the context clearly indicates otherwise. The words "hereof," "hereunder," and other similar compounds of the word "here" mean and refer to the entire Plan, not to any particular provision or section.

8.8 ENTIRE PLAN STATED. This document sets forth the entire Plan.

8.9 APPLICABLE LAW. This Plan shall be construed according to the laws of the State of Tennessee except where preempted by federal law, and all provisions hereof shall be administered according to, and its validity and enforceability shall be determined under, the laws of Tennessee except where preempted by the Code, ERISA or other federal law. This Agreement shall be performable in Greeneville, Tennessee.

8.10 EXCLUSIVE BENEFIT RULE. This Plan is maintained for the exclusive benefit of Employees. Except as otherwise specifically permitted by law, it shall be impossible by operation of the Plan or by termination of the Plan, by power of

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revocation or amendment, by the happening of any contingency, by collateral arrangement or by any other means, for any part of the corpus or income of the Plan or any funds contributed thereto to be used for, or diverted to, purposes other than the exclusive benefit of Participants or their Dependents. Under no circumstances may any assets of the Plan revert or inure to the benefit of the Employer.

Administrator will notify all Employees of the availability and terms of the Plan.

8.12 ADOPTION BY OTHER EMPLOYERS. Notwithstanding anything herein to the contrary, with the consent of the Administrator, any other corporation or entity, whether an affiliate or subsidiary or not, may adopt this Plan and all of the provisions hereof, and participate herein and be known as a Participating Employer. Such adoption shall be by a properly executed document evidencing said intent and will of such Participating Employer.

ARTICLE IX

SIGNATURE

ADOPTION BY FORWARD AIR. This Plan is hereby established, executed, and effective as of January 1, 2002, by a duly authorized officer of Forward Air.

Forward Air Corporation

By: /s/ Andrew C. Clarke

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APPENDIX A FORWARD AIR CORPORATION SECTION 125 PLAN

The Plan provides the following benefits, the terms of which are described in the document(s) identified opposite each benefit:

<TABLE> <CAPTION>

| DOCUMENT(S) DESCRIBING THE TERMS OF THE WELFARE PROGRAM PRE-TAX BENEFITS (I.E., BENEFIT DESCRIPTIONS) BENEFIT | | | |
|---|---|--|--|
| <s><c>GROUP HEALTH COVERAGEForward Air Corporation HealthYeSelf-Fundedand Dental Benefit Plan</c></s> | s | | |
| GROUP DENTAL COVERAGEForward Air Corporation HealthYeSelf-Fundedand Dental Benefit PlanYe | s | | |
| OTHER INSURANCE OPTIONS | | | |
| Employee Group Life and Accidental Death andProvident Life and AccidentYesAccidental Death andInsurance Company(with respectDismemberment InsuranceCertificate of Insurance for Group Policy No. 127906-0001to the firstStoppendicStoppendicStoppendicCoverage)StoppendicStoppendic | | | |
| Dependent Group Life Provident Life and Accident No Insurance Insurance Company Certificate of Insurance for Group Policy No.127906-0001 | | | |
| Short Term Disability UNUM Life Insurance Company of No America Certificate of Coverage for Policy No. 536982-011 | | | |

 |

EXHIBIT 10.19

SECOND AMENDMENT

to the

TRANSITION SERVICES AGREEMENT

Between

FORWARD AIR CORPORATION f/k/a Landair Services, Inc.

and

LANDAIR CORPORATION

This Second Amendment to the Transition Services Agreement (this "Agreement"), dated as of December 31, 2001, is made and entered into by and between FORWARD AIR CORPORATION ("Forward Air"), a Tennessee corporation and LANDAIR CORPORATION ("Landair"), a Tennessee corporation.

WHEREAS, Forward Air and Landair entered into that certain Transition Services Agreement, dated as of September 18, 1998 (the "Original Agreement"), which provided for, among other things, the continued provision of services by the parties to the Original Agreement;

WHEREAS, Forward Air and Landair entered into that certain First Amendment to the Original Agreement dated as of February 4, 2000, the Original Agreement and the First Amendment shall collectively be referred to as the "Amended Agreement";

WHEREAS, the parties over time have agreed to continue certain services and to terminate certain services and, in connection with the continuation of any services as well as the termination of future services the parties wish to specifically provide for the terms and conditions and the allocation of certain costs in connection with the continuation of and the termination of certain services under the Amended Agreement as such agreement is further amended by this Agreement; and

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WHEREAS, the parties now desire to amend the Amended Agreement.

NOW, THEREFORE, in consideration of the premises and the mutual agreements hereinafter expressed, and subject to the satisfaction or waiver of the conditions hereof, the parties hereto agree as follows:

1. Continuation of Certain Services. The parties understand and agree to continue the joint services set forth on Attachment A to this Agreement for a period ending December 31, 2002.

2. Resolution of Ownership Issues. In order to resolve any issues as to the ownership of certain assets, the parties agree to the ownership designation of the specific assets set forth on Attachment B.

3. Existing System Data. The parties agree that the Landair data described on Attachment C which prior to the effective date of this Agreement resided on the AS400, and in various storage files, has been removed by Landair. Subsequent to December 31, 2001, the parties agree that in the event Landair has a need for assistance from Forward Air, which need may include, but not be limited to reloading of historical data and systems support, Forward Air agrees to work with Landair to reload such data and to provide the information on reports required by Landair; provided, however, Forward Air shall not be required to disrupt its own operations and Landair shall pay Forward Air for such assistance at a rate of \$100 per hour. The parties further agree that the Landair data set forth on Attachment D shall remain on the Forward Air AS400 for the periods set forth on Attachment D. Should requests for data retrieval

subsequent to the time periods set forth on Attachment D be made subsequent to December 31, 2001, the time required by Forward Air personnel shall be billed at the rate set forth above. Landair understands that the continued use of or access to Forward Air systems is not a guarantee of service by Forward Air and, as more completely described in the Original Agreement, that Forward Air shall have no liability in the event that Forward Air shall fail or that such failure shall cause damage or injury to Landair, its systems or its employees.

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4. Emergency Generator. The parties agree that the existing emergency generator owned by Landair shall continue to provide emergency backup services to operations at the Greeneville facility. The parties further agree that the ongoing maintenance and support of the generator shall be paid on a 50/50 basis. Forward Air understands that the generator is an emergency backup system and that the use of its services is not a guarantee of service by Landair and, as more completely described in the Original Agreement, that Landair shall have no liability in the event the generator shall fail or shall cause damage or injury to Forward Air, its systems or its employees.

IN WITNESS WHEREOF, the parties hereto have duly executed this Agreement as of the date first above written.

FORWARD AIR CORPORATION

By: /s/ Andrew C. Clarke

Title: Chief Financial Officer

LANDAIR CORPORATION

By: /s/ Andrew J. Mantey

Title: Chief Financial Officer

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ATTACHMENT A

December 31, 2001

FORWARD AIR

<TABLE> <CAPTION> Service

Allocation Methodology

| <s></s> | <c></c> | |
|------------------------------------|--------------------------------|--|
| Legal | 50% to Landair and Forward Air | |
| General Administration Service | es | |
| (as identified on Exhibit A-1) | See Exhibit A-1 | |
| Corporate Headquarters | | |
| Leasehold Improvements(1) | 50% to Landair and Forward Air | |
| Information Technology Servic | es | |
| (as identified on Exhibit A-2) | See Exhibit A-2 | |
| Receptionist | \$1,200 per month expense to | |
| Landair through March 31, 2002; | | |
| \$600 per month expense to Landair | | |
| after April 1, 2002 | | |

LANDAIR

<TABLE> <CAPTION> Service Allocation Methodology ------<S> <C> Insurance Claims Handling As per Original Agreement </TABLE>

(1) Any future leasehold improvement must be agreed to by both parties.

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EXHIBIT A-1 GENERAL ADMINISTRATIVE SERVICES

Debbie Oldenberg Usual and Customary Maintenance Personnel

- -----

Secretary to Chairman

Not to exceed \$1,350 per month without mutual agreement.

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EXHIBIT A-2 INFORMATION TECHNOLOGY SERVICES

SERVICES PROVIDED BY LANDAIR

UPS Battery Backup Generator

SERVICES PROVIDED BY FORWARD AIR

Imaging System Access UPS Battery Backup Through June 30, 2002

ATTACHMENT B

Ownership of Assets

December 31, 2001

FORWARD AIR

<TABLE> <CAPTION> Owner Asset Description ------<S> <C> All IBM AS400 hardware and Forward Air related hardware components Lucent Telephone System installed in Forward Air Greeneville headquarters (IL #024 144 5949) prior to November 2001 (except handsets and headsets assigned to Landair employees) IBM Imaging Software Forward Air IBM Operating Software/License Forward Air Trucom Software Forward Air Fast Fax Software Forward Air **Option Management Software** Forward Air Preminos EDI Software Forward Air CBS Software License ("Software 96") Forward Air Rand McNally Forward Air UPS Battery Backup Forward Air </TABLE>

LANDAIR

| <table> <caption> Asset Description</caption></table> | Owner |
|---|---------|
| | |
| <\$> < | C> |
| Lucent Telephone System in | Landair |
| Greeneville (IL # 022 382 5225) | |
| Emergency power generator | Landair |
| CBS Software License ("Software 96") | Landair |
| UPS Battery Backup | Landair |
| | |

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ATTACHMENT C

EXISTING SYSTEM DATA

LANDAIR DATA REMOVED

<TABLE> <CAPTION> Description Periods -------<S> <C> Financial and Operating Data 1997 th Images of scanned documents 1997 t

1997 thru 2001 1997 thru November 30, 2001

ATTACHMENT D

LANDAIR DATA STILL ACTIVE

<TABLE> <CAPTION> Description Data Periods Data Available to Landair ----------_____ -----<S> <C> <C> 1996 thru March 31, 2001 Claims data Thru March 31, 2005(2) Images scanned 1997 thru November 30, 2001 Thru June 30, 2002 </TABLE>

- -----

(2) Forward Air shall be entitled to download and deliver data (along with a copy of the software and any system reports requested by Landair) in the event Forward Air elects to discontinue use of the claims software prior to the agreed date.

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Consent of Independent Auditors

We consent to the incorporation by reference in: (1) the Registration Statement (Form S-8 No. 33-77944) pertaining to the Forward Air Corporation Stock Option and Incentive Plan and the Employee Stock Purchase Plan, (2) the Registration Statement (Form S-8 No. 333-03891) pertaining to the Forward Air Corporation Amended and Restated Stock Option and Incentive Plan, (3) the Registration Statement (Form S-8 No. 333-03893) pertaining to the Forward Air Corporation Non-Employee Director Stock Option Award and Non-Employee Director Stock Option Plan, and (4) the Registration Statement (Form S-8 No. 333-94249) pertaining to the Forward Air Corporation 1999 Stock Option and Incentive Plan, of our report dated February 1, 2002, with respect to the consolidated financial statements and schedule of Forward Air Corporation included in its Annual Report (Form 10-K) for the year ended December 31, 2001, filed with the Securities and Exchange Commission.

/s/ Ernst & Young LLP

Nashville, Tennessee March 12, 2002